

ANNUAL REPORT 2011





Chief's Honour Guard

Mission

The Barrie Police Service, in partnership with our community, is committed to serve the needs of the citizens of Barrie by providing an efficient and effective level of service through crime prevention and protection programs.

Vision

To serve our community with integrity, diversity and quality. To provide proactive interaction with the community to enhance the feeling of safety and security in Barrie.

Values

To adhere to the principles of the Canadian Charter of Rights and Freedoms.

To provide a fair, unbiased and professional service to our community.

To treat all victims of crime with compassion and understanding.

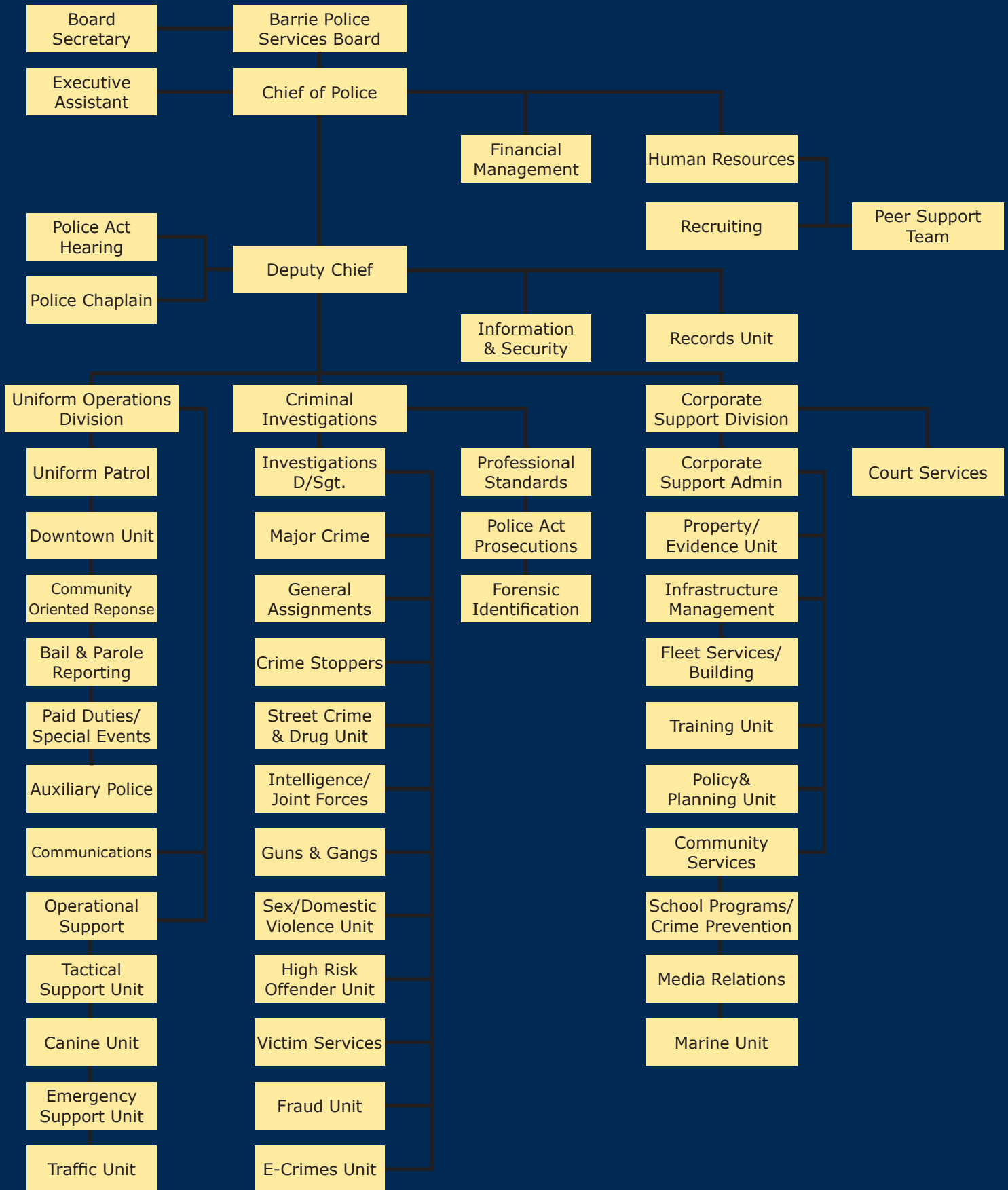
To follow Community Policing principles by resolving policing concerns in partnership with community members.

To be approachable, courteous and open to all citizens.

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Organizational Chart 2011



Message from the Board Chair



The Board dealt with two major issues facing our Service – the pressing need for a new centralized police operations centre, and the sustainability of policing services.

During 2011 the Barrie Police Service fielded 58,000 calls for service. Our sworn officers and civilian staff are working from three different locations, including our downtown office, not one of which meets the essential adequacy standards mandated by the Ontario Building Code and Police Services Act. We require one central facility that is code compliant, consolidates all our divisions in one place to improve operational efficiencies, and allows our Service to operate as an interdependent team.

The Board was pleased that City Council approved an affordable decade-long plan to acquire land, design and construct a new central police operations centre. During this period, the Sperling headquarters building, and the two buildings on Bell Farm Road will be renovated to accommodate our already

pressing space needs. By the time all our sworn officers and civilian staff transfer to the new facility, the Sperling building's useful life-cycle will be exhausted.

The Board continued to address the sustainability of police operations in light of the ever increasing budget demands placed on City Council. Our first responder role drives the cost of policing. Therefore, we have to look at whether or not a police officer is required to answer every call we receive.

The Board approved a motion by Mayor Lehman to strike a sub-committee, chaired by Jim Dickie, to examine how we can improve our response to calls for service through partnerships and protocols involving social service agencies and City departments. The sub-committee's report will be submitted to the Board in September 2012.

I am fortunate to serve with Mayor Jeff Lehman, Councillor Bonnie Ainsworth and Jim Dickie who are engaged and focussed on the role of the Board in its civilian oversight role and its responsibility to ensure that our Service's senior command led by Chief Mark Neelin and Deputy Chief Bruce Carlson have the resources required to deliver the very best policing services to our community.

Douglas Jure, Chair

2011 Barrie Police Services Board Members:

Bonnie Ainsworth

Jim Dickie

Doug Jure

Jeff Lehman

Message from the Police Chief



It is my pleasure, on behalf of the women and men of the Barrie Police Service, to present the 2011 Annual Report. This report is intended to provide an overview of activities and accomplishments over the past year.

In 2011 the trend of past years continued in seeing an increase in the number of calls for service while the actual crime rate declined. It is a reflection of the safe environment the police and the community are continuously striving to achieve. The Barrie Police Service provides a full range of policing services

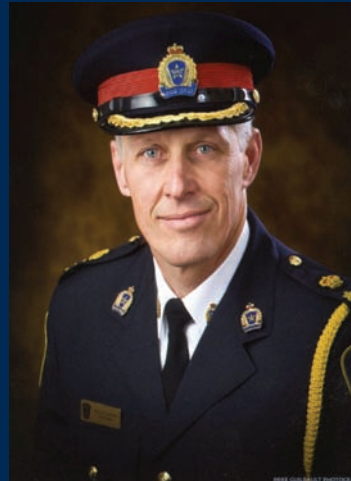
to the community. We are actively involved with our service partners, governmental, non-governmental, business and individuals to ensure the services we provide are as effective and efficient as possible. During 2011 the Service was able to maintain its high level of service delivery while keeping within budget.

I am truly proud of the work the members of our Service provide 24 hours a day, 7 days a week. The dedication shown by our civilian and sworn members is truly remarkable everyday; let alone the significant events highlighted in this report.

Thank you for your support over the past year and I look forward to another successful year in 2012.

Mark Neelin

Message from the Deputy Chief



was established to enhance communication.

Grant funds were utilized along with dedicated resources to develop a victim/crime prevention program in our secondary schools. Crisis Intervention Training (CIT), Parks Ambassador Program (PAP), Marine Unit - cold weather training program and a revamped Citizens on Patrol (COPS) are just a few examples of new partnerships and service level enhancements.

Our police officers, civilian staff and volunteers serve with integrity and are committed, dedicated professionals. They volunteer in many activities throughout our local communities in their off-duty time. I commend each and every one of them for their contributions to our Police Service and community.

We are very fortunate in Barrie to benefit from strong community support, cooperation and collaboration that greatly contributes to our front-line policing efforts. Treating all citizens, including victims of crime and those less fortunate with the utmost respect, compassion and understanding is entrenched in our core values and instrumental in our daily interventions.

Committed to meeting the policing needs of all our citizens, new programs, partnerships and initiatives were implemented during the year. A social media position

Bruce E. Carlson

Partnerships and Problem Solving

Barrie encompasses 101 square kilometres and has a growing population of approximately 141,000. A four-season destination spot for tourists, the City boasts a variety of cultural events and festivals throughout the year.

Employees of the Barrie Police Service aspire to provide a high level of excellence in their delivery of service to the members of the community. The Service consolidated to three divisions from four in 2011, prompting a realignment of responsibilities.

The community survey completed in 2011 indicated that the top policing priorities for respondents were neighborhood property crime and traffic management. Residents that responded also wanted to see more foot patrols, have more interaction with police and see increased safety downtown.

In response to the public survey, changes were made to patrolling and unit structure to provide an increase in police contact with people, an increase in police visibility and more crime prevention opportunities by working with community partners.

The downtown Community Oriented Response Unit and High Enforcement Action Team actively addressed issues involving aggressive panhandling and prostitution by providing education, engaging specific people about these issues, and assisting other Barrie Police units with bylaw enforcement. An increased presence of both bicycle and foot patrol officers and overlapping shifts contributed to the overall enhancement of safety in the downtown core.

Uniform Patrol continues to deliver first responder response to the community for a wide variety of calls. This service delivery is provided by officers assigned to four Platoons and an enhanced Downtown Unit. Officers on patrol are faced with many challenges surrounding crisis intervention, mental health-related investigations and advice on Public Safety. During 2011 there were numerous incidents where officers have been called upon to place themselves in harm's way in efforts to protect members of our community.





CRIME STOPPERS PROGRAM

Simcoe-Dufferin-Muskoka

The Barrie Police Service handles approximately 40% of all the Crime Stoppers Tips in this Region. The Criminal Investigations Division coordinates all of the follow up investigations associated to the information generated through tips. Incident numbers are created for each tip and the results of each tip are tracked. The results are then forwarded back to Crime Stoppers. Almost 60 per cent of all Crime Stoppers tips received by the Barrie Police Service are drug related.

Crime Stoppers tips increased 16% over the previous year. The Barrie Police Service received 239 drug tips and 178 other Criminal Code tips. This is an increase from 2010, where the numbers were 202 drug tips and 156 other Criminal Code tips logged.

Strategic Business Planning and Performance Measures

The 2011-2013 Business Plan outlines the organizational direction and policing priorities for the Service. The plan was developed after consultation with Barrie Police Service members and the community. It also included an analysis of the issues and trends affecting Barrie, such as population growth and expanding boundaries. As 2011 was the first year of implementation, some goals were reached, while others are in progress. Below is a selection of the goals achieved in 2011.

Goal – To keep the community informed about local police issues and community-based crime prevention initiatives.

The on-line Crime Map became active in 2011 and appears on the Barrie Police website. It allows users to see where the most common crimes are being committed on a weekly basis.

Members of Barrie Police launched the first live talk show with Rogers TV, called 10-8. Constable Toni Dufour and Sergeant Val Gates co-host the show that gives viewers a better understanding of how the police service works by focusing on specialty units like Tactical Support, Training, Recruiting, Communications and Courts.

Social media use by the Barrie Police Service increased in 2011 with the Service's Facebook and Twitter accounts. Social media offers a great tool for interacting and engaging with the community, to promote and bring awareness to crime prevention programs, to illicit public assistance in solving crimes and locating missing people, and to provide instant information about traffic issues and police-related events occurring within Barrie.

Last year the Barrie Police Service twitter account increased to more than 1,000 followers. The Service's use of

YouTube also increased. We have the ability to post footage of crimes being committed to seek the public's help in identifying unknown suspects.

The Service began using QR Codes, providing residents of Barrie easy access to our Service's official website through their smartphones.

Goal – Evaluate and increase staffing levels in the downtown core.

The Community Oriented Response team was enhanced to provide full coverage downtown from 7 a.m. to 4 a.m. seven days a week.



Goal – To enhance efficiency, comfort and operation of vehicles.

We reduced the number of larger SUV vehicles being used to continue efforts to go green and reduce fuel costs. We are extending the life cycle of our vehicles and reducing the number of new vehicles being purchased. The 2011 Chrysler Charger has improved ergonomic features and comfort for the officer. Uconnect became a standard feature in front line vehicles, allowing officers to go hands free with cellular phones.

Strategic Plan cont'd

Goal – Secure a plan for a new police facility and make necessary changes to keep up with growing needs of service.

In 2011, the City of Barrie purchased land adjacent to the police building at 29 Sperling Drive. This land was upgraded to provide additional parking for police staff. Plans began in 2011 to move a number of units to a city-owned building at 79 Bell Farm Road. Renovations and upgrades need to be completed before staff can utilize this building. A long term facilities plan was approved by city council that will see one new centralized building be constructed in two phases beginning in 2017, with the second phase starting in 2025.

Goal – Continue to assist victims of crime by enhancing special units and services.

The Barrie Police Service enjoys an excellent partnership with the Canadian Mental Health Association and through this partnership, Crisis Intervention Training was provided to 20 police officers from all Divisions of the Service. This training is planned to continue in 2012.

Members of the Community Services Unit applied for and received a \$52,000 grant through Proceeds of Crime to create a program that brings awareness to online safety. Project I-Safe targets cyberbullying within high schools and encourages student volunteers to help reduce this and other online issues. The program commences in the fall of 2012

Goal – Implement initiatives to improve emergency response.

In 2011, 27 front line officers and supervisors were trained on the C8, a new patrol rifle. Cold water training was conducted on Kempenfelt Bay to better respond to calls for service throughout the year.

Goal – Establish a Tactical Support Unit alternate officer program to ensure adequate coverage at all times.

The program was implemented and ensures coverage when full time TSU members are unable to deploy. It also assists in training potential future members of the Unit.

Goal - Integrate canine officers to deploy with TSU for select calls to increase efficiency of TSU and increase the safety of officers.

Accomplished through ongoing maintenance training of K9 with TSU.

Goal – To implement a new court security plan.

In 2011 the Court Services Unit moved to a perimeter-based security model from the long existing courtroom based model. All persons with business at the Barrie courthouse come through a secure employee entrance or a secure public entrance. When entering via the public entrance, all persons are subject to security screening.



Goal – Enhance efficiency and accountability of equipment.

In 2011 the implementation of the 'Wisetrack' system was completed, providing accountability for all police service equipment used daily by officers.

Investigative Services, Joint Investigations, Crime Analysis, Task Forces

The Criminal Investigation Division has four General Assignment teams that are attached to each of the four Uniform Patrol platoons to provide investigative support. One team includes a training position for a Uniform Patrol Constable every six months.

General Assignment investigators continue to practice Intelligence-Led Policing principles by co-operating and exchanging information within the Service and with other law enforcement agencies across North America. They are regularly challenged with difficult criminal investigations including robberies, serious injury assaults, arsons and multi-jurisdictional investigations. Unit members are also called to assist Major Crime with labour-intensive investigations.

The Fraud Unit remained active in 2011 with a variety of major fraud investigations, from the "Grandparent Scam" to an on-line "Home for Rent" fraud. Many of the investigations involved assisting and/or coordinating with other police agencies due to the scope of the offenses.

One of the three officers in this Unit was seconded to the RCMP to assist with a multi-national mining fraud investigation for most of 2011. Other notable investigations include a \$230,000 embezzlement from a communications company, a 10-year fraud involving the Army Navy Club and pin-pad thefts from a local restaurant.

A unit member is assigned to the Internet Child Exploitation (ICE) team and is part of a provincial strategy to combat online sexual crimes against children.

The **Sexual Assault/Domestic Violence Unit** takes carriage of some of the more challenging and sensitive investigations. Unit members maintain

valuable partnerships with community groups such as the Women and Children's Crisis Shelter, Children's Aid Society, Law Enforcement Agencies Protecting Seniors and the Elizabeth Fry Society.

Offender management falls under this Unit and consists of officers who monitor people on the Sex Offender Registry, those considered at high risk to re-offend, and those on probation and parole. A warrant officer takes carriage of offenders at large with outstanding charges. Developing collaborative relationships with community agencies is an integral part of this section.

In 2011, members in the Unit worked on the lengthy and labour intensive



undertaking of preparing Dangerous Offender applications for five offenders.

The addition of a full-time crime analyst allows for proper collection of criminal intelligence data. This assists in identifying targeted crime areas and allocating resources where they can be most effective.

In June 2011, the **Major Crime Unit** held a press conference announcing a \$25,000 reward for information on the 2005 April DOBSON Homicide. The press conference introduced new technology to assist police in disseminating information. A QR Bar Code was placed on Reward Posters. Upon scanning the barcode with a smart phone, it takes the viewer to a YouTube video explaining additional details about the homicide. Police received a number of tips from the Media release however, the case remains unsolved.

In August 2011, the Major Crime Unit had their first Homicide of the year. The case involved an altercation at a local mini-putt establishment. The victim was assaulted and then stabbed. Three males were charged with 2nd degree murder.

In October 2011, the Major Crime Unit announced the arrest of the person responsible for the 2007 Alexandra FLANAGAN homicide. The case

involved the year-long Project “Mystic” involving officers from the Major Crime and Intelligence Units, and the assistance of the Street Crime Unit, Drug Unit, and outside agencies.

The Major Crime Unit continues to set goals for resolving outstanding cold cases. Two cases remain unsolved, and an investigator is assigned to each for accountability and ownership.

Lastly, the Major Crime Unit continues to take steps to “Going Green” as outlined in the Business Plan 2011-2013. The Unit scans all paperwork onto a digital hard drive for crown/defence disclosure. All audio/video interviews, photographs and crime scene footage are scanned onto hard drives. The initiative continues to be an effective way of doing business and has cut down on the large masses of storage often seen in a homicide case.



Intelligence, Street Crime and Guns and Gangs Units

The units combined forces for several intensive investigations in 2011 that included more than 4,700 hours of surveillance, cover for undercover operators, scenario planning and execution and preparation of recorded audio for the Major Crime Unit. Unit members were also responsible for surveillance on a dangerous offender and witness protection.

The Units conducted 13 Criminal Code search warrants and laid a total of 292 Criminal Code charges for various offences.

In response to concerns within the downtown community, the Unit conducted a prostitution sweep to target street level prostitutes and their customers. The project resulted in 24 arrests and 25 charges laid.

Regular assistance was provided to the Alcohol Gaming Commission of Ontario to monitor and regulate the actions of licensed establishments in the downtown area. In all, five licensed establishments were charged with 23 Liquor Licence Act offences, 13 persons were charged with LLA offences, five bylaw charges were laid and three persons were charged with seven offences under the Controlled Drugs and Substances Act.

In 2011 the Guns and Gangs Unit applied for and was successful in obtaining funding from the Provincial Anti-Violence Intervention Strategy (PAVIS) grant application process. These funds are to be utilized in local efforts to combat street gangs and illegal firearms within our area.

During the year, the unit was able to use the \$35,000 in grant monies to purchase equipment and fund overtime to successfully investigate street gang members living and operating in Barrie. As a result, several gang members were arrested and investigations continued in this area of public safety.



Assisting Victims

The Sexual Assault/Domestic Violence Unit works closely with many agencies in the Barrie area that are dedicated to assisting victims of crime and tragic circumstance.

Specially trained officers respond to investigations of domestic assaults, family disputes, criminal harassment and sexual assaults. Victims may then be directed to other partner agencies for further

support, such as the Victim Witness Assistance Program or the Victim Crisis Assistance and Referral Service.

Unit members are also focused on preventing crimes and future victimization. By identifying offenders at the greatest risk to re-offend and monitoring compliance with conditions, this multi-disciplinary approach assists in reaching those objectives.



Domestic Violence Incidents 2011

Month	Domestic Violence Calls	Criminal Code Charges	Male	Female	Dual Charges
January	136	66	23	3	0
February	106	38	26	1	0
March	126	42	19	4	1
April	104	29	12	4	0
May	146	67	29	4	0
June	129	56	21	3	0
July	153	38	19	5	2
August	148	66	23	10	2
September	156	33	10	6	0
October	143	52	19	1	0
November	139	53	24	5	1
December	142	58	20	3	1



Traffic Unit

The Barrie Police Service remains committed to our community with its Traffic and Safety Management Plan. Pro-active traffic enforcement as the single most important tool in maintaining public safety on our roadways. As always, the goal of the Traffic Unit is to make the roads in Barrie safe for all users.

The Unit is staffed by nine Constables and one Sergeant, with functions divided into Investigative and Enforcement duties. Marked and unmarked vehicles and two motorcycles are used by the Unit members to carry out these functions. There are six trained Collision Reconstruction officers.

There was a slight increase in total collisions in 2011, but also a considerable reduction

in serious injury collisions and no fatalities. These results are a team effort and quite an accomplishment for a city as large and dynamic as Barrie. While there was an increase in personal injury collisions, this statistic does not reflect the type of injuries sustained. An injury can be as simple as minor soreness to serious or life threatening.

The Traffic Unit assists Uniform Operations with the investigation of motor vehicle collisions that occur within the City of Barrie. Barrie Police utilizes Accident Support Services International (ASSI) to receive reports that are minor in nature. In addition to Highway Traffic Act offences, the Traffic Unit also laid 190 Criminal Code charges and conducted 22 Commercial Motor Vehicle Inspections.

Collision Summary	2006	2007	2008	2009	2010	2011
Total Collisions (Collision Reporting Centre & Police)	n/a	n/a	n/a	2892	2946	3038
Police Investigated Vehicle Collisions	1630	1400	1678	1403	1170	1230
Fail to Remain Collisions	132	220	431	195	190	187
Personal Injury Collisions	144	212	143	334	360	425
Fatal Motor Vehicle Collisions	4	8	4	3	2	0

Community Partners

The Traffic Unit continues to be involved in road safety initiatives with other police agencies and stakeholders throughout the Province.

Our unit members participate in many initiatives and committees to assist with making Ontario roads safer for all users. These include:

Canadian Association of Chiefs of Police Road Safety Initiative

Ontario Association of Chiefs of Police Traffic Committee

Mothers Against Drunk Driving (MADD) Ontario

Police Commercial Motor Vehicle Committee

Eliminate Racing Activity on Street Everywhere Program (ERASE)

Provincial Speed Measurement Advisory Committee

MTO / Police Working Group

OACP – Collision Reconstruction Committee Ontario

Breath Testing Committee

Ontario Drug Recognition Experts

Reduce Impaired Driving Everywhere (R.I.D.E.) statistics:	2011
Number of RIDE Shifts	14
Number of Officers Used	99
Number of Vehicles Stopped	6400
Number of Screening Device Tests	268
Number of 3-7-30 day warn/range suspensions	42
Number of Over 80 / Impaired Driving charges	19
Number of Refuse charges:	0
Number of impaired by drugs	1



Human Resources

By the numbers:

Total Sworn Officers: 236

Total Civilians: 100

Promotions

Inspector Paul McGarry

Staff Sergeant Robert Allan

Staff Sergeant Robert Burke

Staff Sergeant Peter Dewsnap

Sergeant Brett Haynes

Sergeant David Luce

Sergeant Curt Phillips

Records Supervisor Cindy McIlmoyle

Retirements

Inspector James Farrell

Inspector Gary Sommers

Staff Sergeant Della Emms

Staff Sergeant Eric Kennedy

Constable Stephen Sandercock

BARRIE POLICE SERVICE AUXILIARY UNIT

2011 Auxiliary Unit Hours Distribution

Detail	Platoon 1	Platoon 2	Platoon 3	Aux. S/Sgt.	Aux. Inspector
Boat	0	0	0	0	0
Cruiser	939	597	648	16	0
RIDE	0	0	0	0	0
Parade	60	109	33	24	0
Special	65	318	61	20	0
Training	16	18	47	8	8
Meeting	18	4	4	6	22
NCO (supervisor)	192	192	192	192	192
Platoon Total	1290	1238	985	266	222

The Auxiliary Unit consists of volunteer members who take intensive training in order to prepare them for assisting with parades, special events and other activities within the Service. Additionally, many of them act as observers on regular police patrols. The Unit experienced a significant increase in the number of

hours spent with officers on patrol in 2011. Auxiliary members are of great assistance during such prominent events as the Remembrance Day celebrations and the annual Santa Claus Parade. As the statistics show, these members provide more than 4,000 volunteer hours of work and their dedication is appreciated.

Communications Unit

A new recruiting process was developed to better identify individuals who would have the basic skills and abilities to cope with the demands of a position in our Communications Centre.

A recruiting drive was initiated to help alleviate a shortfall in staffing of the Communications Centre. Three new communicators were hired and were provided with Call Taker Training.

In 2011, the Unit hosted the OPTIC CADDDBM Training for the region, which allowed several outside emergency service agencies to gather for important training related to the configuration of our computer aided dispatch system.

2011 Unit Goals:

Review & Update Communications Procedure (Ongoing)

Complete I/CAD Upgrade to most current version (Completed)

Complete Upgrade to I/Netviewer (Completed)

Setup Emergency Back-up Site at Barrie Fire (Ongoing)

Conduct Evacuation Exercises (Incomplete)

Complete I/CAD Upgrade to most current version (Completed)

Upgrade Police Radio System (Completed)

Upgrade I/Informer to include improved functionality through new forms (Completed)

Develop & implement quality assurance standards (Incomplete)

Communication Centre Policies reviewed and approved (Complete)

Re-arrange communications centre to be more ergonomic, quieter and more secure (Ongoing)

Develop radio/phone testing protocol – including inter-agency (Ongoing)

Develop unit-specific mission statement (Ongoing)



Training Unit

The Barrie Police Service's Training Unit consists of three constables and one sergeant, with a continuing commitment to support members through regular learning. The goal is to assist all members in becoming more effective in their positions by providing the most current information and training by qualified experts.

One of the primary functions of the Unit is conducting annual requalification training for more than 260 sworn officers, special constables and auxiliary members.

In 2011, 35 members of the Midland Police Service and five new auxiliary officers also received mandated training by our Unit.

Other duties of the Unit include training on the Taser for new and current users, Emergency First Aid and CPR for all front line police and civilian personnel and in 2011, the training of 10 new constables and seven experienced hires.

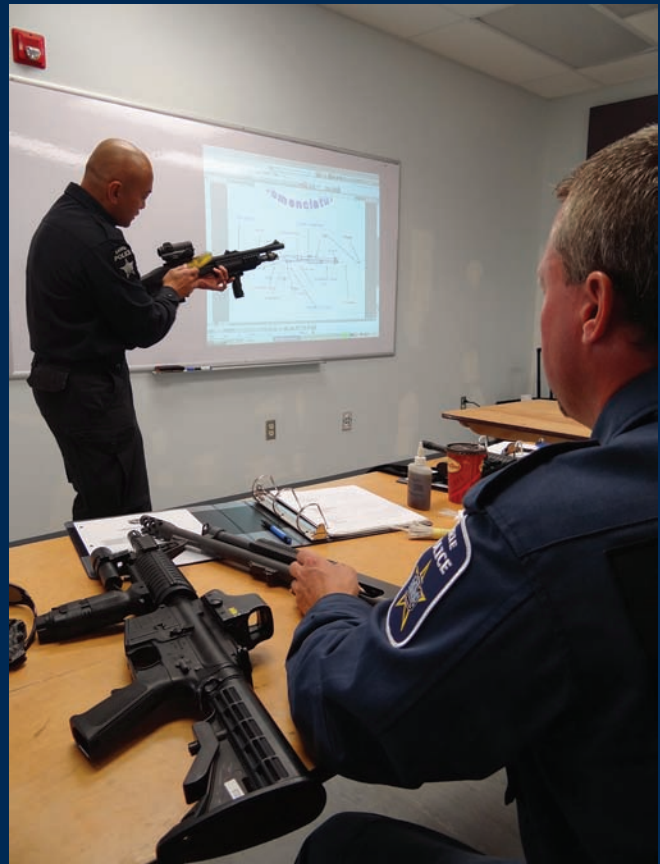
Did you know...

The Training Unit coordinated 93 members taking courses at the Ontario Police College and the Canadian Police College. In March 2011, the Training Unit facilitated the OPC Investigative Interviewing Techniques course, on which 10 of our members attended.

In January 2011, the Unit implemented its first Carbine Training Program. This program was offered to officers with previous Carbine experience and new users. By year's end, 27 officers were trained on the Carbine Patrol rifle.

During the year, approximately 60,000 rounds of training ammunition were fired at the range by officers.

A unit member sits on a consultative panel that regularly reviews use of force training standards in the province.



Use of Force Statistics

Officers interact on a daily basis with members of the public where issues and concerns are resolved without having to use force at a level that requires a report. When situations do require officers to use force, many are dynamic and involve more than one use of force option. The number of reports decreased in 2011 to 77 from the previous year's total of 78. An incident is deemed "effective" when compliance is gained using that particular use of force.

Communication

17 effective of 70 incidents (24 %)

Impact Weapons – 1 effective of 3 incidents (33%)

Physical Control – 8 effective of 19 incidents (42%)

Aerosol – 10 effective of 10 incidents (100%)

Conducted Energy Weapons (CEW)
– 17 effective of 19 incidents (89%)

Canine

– 1 effective of 1 incident (100%)

Taser

– 8 effective of 9 incidents when deployed (89%)

Firearms

The discharge of firearms consisted of the destruction of seven injured or dangerous animals.

Firearms Discharges (Animals Only)

– 7 effective of 7 incidents (100%)

Drawn/Pointed

– 19 effective of 25 incidents (78%)

Tactical Support and Canine Unit

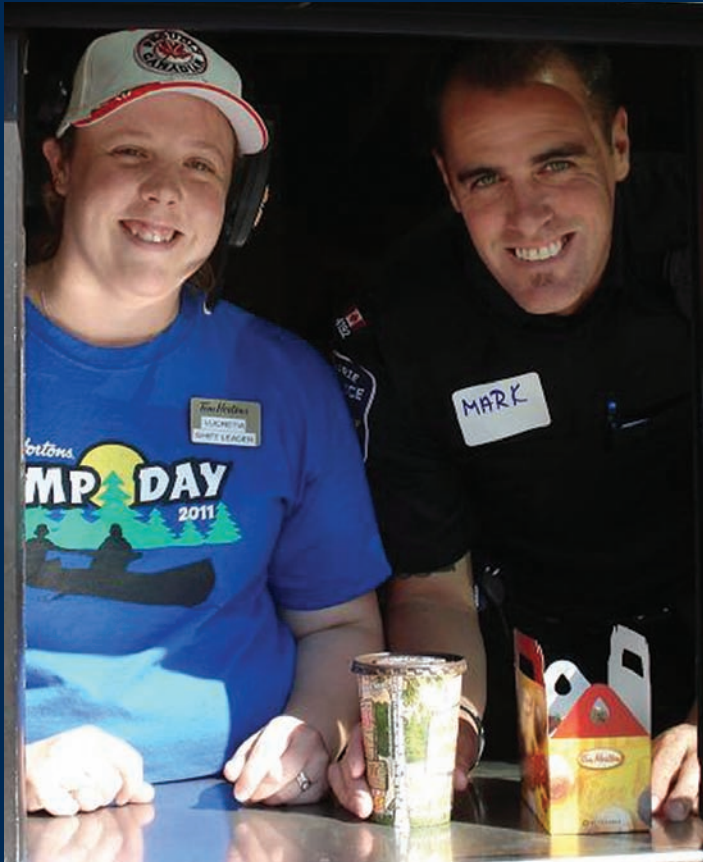
In 2011, the Tactical Support Unit consolidated its' Explosive Disposal Unit capabilities and is now fully Explosive Forced Entry capable.

The Unit also modified its entry techniques to better reflect the liabilities of dynamic entries in today's world. This is especially helpful when assisting the Street Crime and Drug Units in the execution of High Risk warrants.

The Canine Unit welcomed a new dog, Thor and his handler PC Lamont to the unit in 2011. The team trained hard to get up to speed on firearm and drug detection.

All Canine Unit members continued to establish training demonstrations and direction for Uniform Patrol officers to ensure they understand the capabilities and limitations in assisting on calls for service where Canine is being utilized.





Supporting Our Youth

Barrie Police continues to dedicate an officer specifically to Youth Crimes. This officer sits on the Committee of Youth Officers for the Province of Ontario (COYO), which police, educators, and youth workers whose goal is ensuring a better quality of life for Ontario's youth. The Youth Crimes Officer also maintains a close working relationship with Barrie's Youth Probation Office and The Elizabeth Fry Society. Elizabeth Fry Society has a youth diversion program that Barrie Police utilize when a youth commits a non-violent crime, rather than commencing a judicial proceeding. In certain situations, a diversion to the E-Fry Society is appropriate to hold the youth accountable for his/her actions without utilizing the criminal court system. In 2011, the Youth Officer worked with the City's Young People Centres to organize the annual dodge ball game. This provides positive police interaction and fosters good relationships.

Recognition and Awards

In 2011, Cst Janet Schefter was the recipient of the Central Ontario Mental Health and Addictions Award. This annual award is given to persons that show compassion and care to residents in our community with mental health issues.

Not once since this award began more than a decade ago, has a police officer even been nominated. PC Schefter is well known and respected within this community for her hard work and dedication while at work and on her own time.



Police Constables Paul Matte, Jason Frye, Doug Bosch and Gary McAloney received Lifesaving Awards. In August, the Marine Unit members responded to a female in distress in Kempenfelt Bay. The woman was cold and fatigued and unable to hold onto rescue lines. The officers had to react quickly to prevent her from going under the water and drowning. They took hold of her arms and entered the water to assist her into the boat. She was then rushed to shore and transported to the hospital.

Technological Efficiencies

The Information Technology Unit is staffed by seven members who provide coverage from 6 a.m. to 10 p.m. Monday through Friday and weekend on call response.

In 2011, IT members responded to 3272 requests for technical assistance, ranging from issues with mobile data terminal service to telephone lines. Additionally, the Unit began planning for 2012 equipment implementations by obtaining LiveScan fingerprinting, new network equipment, and replacing outdated desktop and mobile computers.

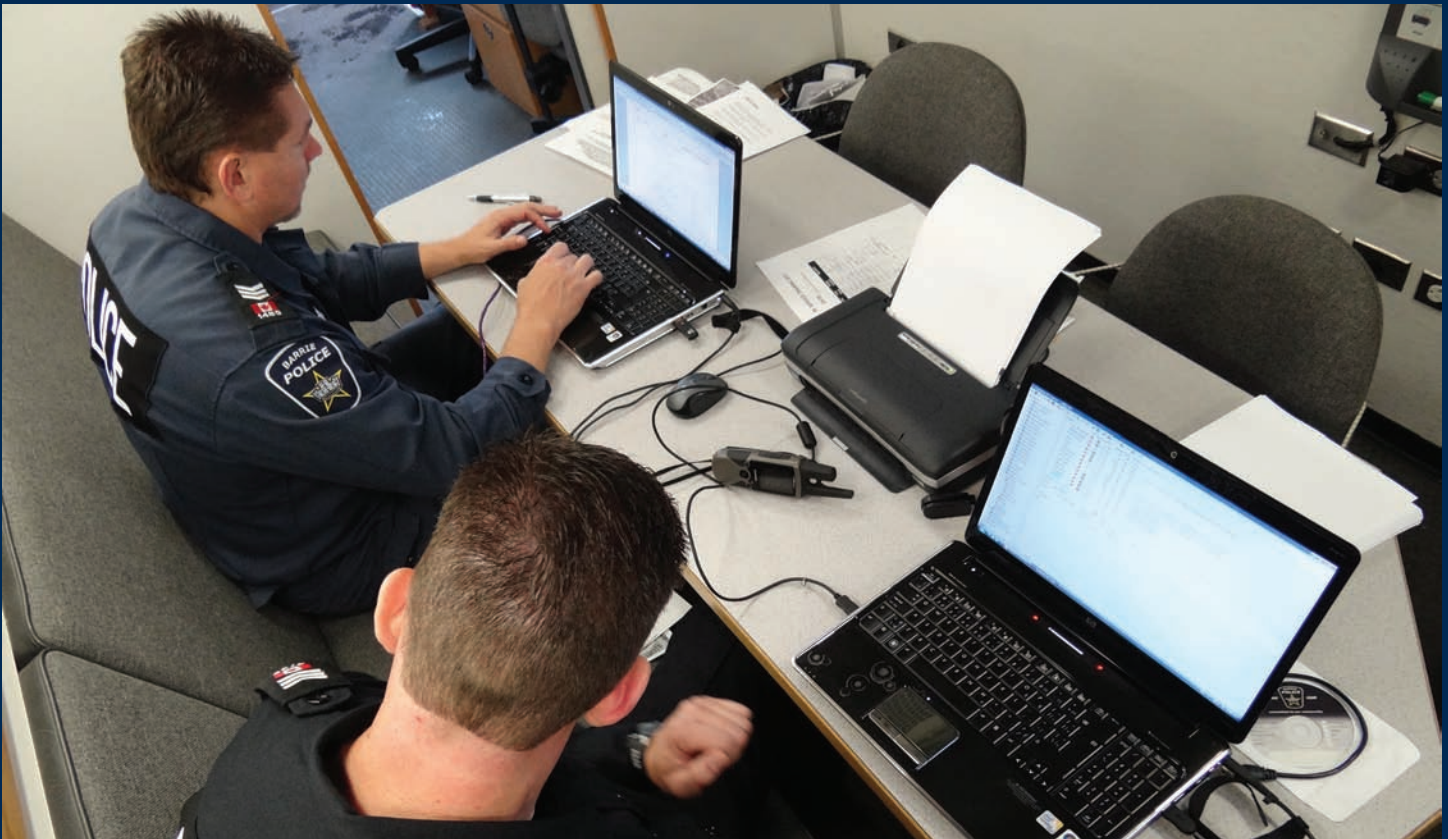
As part of Barrie Police Service's initiative to becoming a "greener" police service, large capacity multifunction network colour printers were implemented and the process of phasing out individual desktop printers began.

Focusing on goals outlined in the Strategic Business Plan, the IT Unit upgraded the Intergraph Dispatch system to the

newest software and replaced all desktop computers and servers used to host the Computer Aided Dispatch application. This created a new and stable environment for our Communications Center.

The Unit began planning for a major overhaul of the Barrie Police network to prepare for a new satellite building on Bell Farm Road and the large movement of staff from Headquarters to our existing facilities on Bell Farm Road. External resources assessed the existing network infrastructure and recommended network equipment that will meet the needs of the Barrie Police Service for the next seven to 10 years.

The upgrade plan includes not only the replacement of all the core and edge network equipment but also upgrading our telephone systems, replacing our network security devices and finally increasing our network capacity between our different facilities.



Disposition of Public Complaints

Type of Complaint	2009	2010	2011
Service	2	3	4
Policy	0	0	0
Conduct	25	25	28
Total Complaints	27	28	32

Investigation Determination	2009	2010	2011
Frivolous or Vexatious	0	0	0
Withdrawn	6	6	5
Resolutions	3	4	7
Unsubstantiated	3	8	6
Officer / Member Disciplined	0	1	1
Inquiry / Hearing	0	0	0
Public Mischief	0	0	0
Not Accepted by the OIPRD	0	0	9
Pending	1	0	0
Active / Ongoing	2	9	4
Total Dispositions	15	28	32

The **Professional standards Branch** (PSB) investigates complaints dealing with the Service, policy, or conduct. Complaints are first reviewed by the Office of the Independent Review Director (OIPRD).

The PSB reviews each complaint and where necessary, modify policies and best practices in order to maintain community confidence in the Barrie Police Service.



Records Unit

The Records Unit consists of 24 team members including a Records Manager, Records Supervisor, Freedom of Information Coordinator, CPIC Auditor, CPIC Assistant, and 19 clerical employees. The Unit operates 24/7, 365 days a year, with staff providing support to the front line officers, public, and outside police and government agencies.

The Unit recognizes its vital role within the organization to provide excellent customer service to the community. In March 2011, the Records Unit implemented the new police record check forms prepared by the Law Enforcement & Records Managers Network (LEARN) committee. This three-level police check has provided enhancements to public safety as well as the protection of individual's rights.

Additionally, a Livescan device was purchased by the Service in December, 2011. Once operational,

it will reduce lengthy waiting periods citizens may experience as a result of vulnerable sector searches.

Records Unit 2011 statistics:

- 9,339 record checks processed
- 17,378 reportable incidents entered & maintained on NICHE
- 425 Freedom of Information requests, including CAS & Office of the Children's Lawyer
- 859 Insurance/Lawyer requests & 7 reconstruction requests
- 141 Photograph and fingerprint destructions
- 4,400 persons, 1,800 vehicle & 2,200 property related entries maintained on CPIC

Quartermaster/Stores Unit

The Stores Unit is a 3,000 square foot warehouse stocked with items that ensure the successful daily operations of the Barrie Police Service. More than 125 different items are housed here, ranging from office supplies to a full line of body gear for our front line and tactical officers. The warehouse also contains a large shipping and receiving area and an area for the disposal of used and / or damaged clothing and equipment.

The Unit is maintained by two civilians who order and track all uniforms and equipment for police officers, special constables, auxiliary and civilian personnel. More than 400 members are outfitted annually and every single item issued requires a signed requisition. This enables accurate tracking of items for future re-ordering and re-issuing. We use

approximately 320 suppliers to meet these needs and use local suppliers as much as possible to support our community.



2011 Statistics

The crime-related data contained in this report is derived from NICHE Technologies Incorporated Records Management System (NICHE RMS). All crimes captured by this system are then categorized by a Uniform Crime Reporting code. These codes are used by the Canadian Centre for Justice Statistics.

Information on the NICHE system is regularly updated and as a result, some changes to statistics published in previous reports should be expected. Other data is obtained from systems maintained by the individual units. These considerations must be taken into account when comparing statistics presented in previous reports and may account for some inconsistencies. The methodology used to prepare the tables and graphs in this report may differ from that used by Statistics Canada and other police services.

Calls For Service	2009	2010	2011
Criminal Incidents	9672	9470	8300
Non-Criminal Incidents	44467	47810	50018
Total	54139	57280	58318

Persons Charged - Property Crimes

Offence Description	Adult Male	Adult Female	Total Adults	Young Offender Male	Young Offender Female	Total Youth	Total Persons
Break and Enter	45	9	54	16	2	18	72
Theft Over \$5000	2	2	4	0	0	0	4
Theft Under \$5000	35	12	47	5	45	50	97
Possession of Stolen Property	110	39	149	27	11	38	187
Mischief	82	11	93	17	4	21	114
Fraud	79	32	111	8	1	9	120
Arson	1	0	1	7	0	7	8
Select Property Crime Total	354	105	459	80	63	143	602

2011 Statistics

Persons Charged- Violent Crimes

Offence Description	Adult Male	Adult Female	Total Adults	Young Offender Male	Young Offender Female	Total Youth	Total Persons
Homicide	4	0	4	0	0	0	4
Attempted Murder	0	0	0	0	0	0	0
All Assaults	298	77	375	47	25	72	447
All Sexual Assaults	21	2	23	3	0	3	26
Other Sexual Offences	14	0	14	0	0	0	14
Abductions	6	0	6	0	0	0	6
Robbery	25	2	27	12	1	13	40
Drugs	196	45	241	32	2	34	275

Other Criminal Code

Offence Description	Adult Male	Adult Female	Total Adults	Young Offender Male	Young Offender Female	Total Youth	Total Persons
Bail Violations	168	52	220	16	5	21	241
Disturb the Peace	27	8	35	2	0	2	37
Counterfeit Money	2	0	2	0	0	0	2
Obstruct Public Peace Officer	17	1	18	1	0	1	19
Indecent Acts	8	0	8	0	0	0	8
Prostitution	10	2	12	0	0	0	12
Trespass at Night	3	0	3	0	0	0	3
Select Other Criminal Offences Total	235	63	298	19	5	24	322

2011 Statistics

Clearance Rates

Offence Grouping	2010			2011		
	No. Offences	No. Cleared	Rate	No. Offences	No. Cleared	Rate
Violent Crimes	1626	1309	80.5%	1270	969	76.3%
Property Crimes	5955	1762	29.6%	4743	1319	27.8%
Other Criminal Code	2005	1548	77.2%	1524	959	62.9%
Drugs	454	407	89.6%	440	398	90.5%

Annual Budget

2011	Budget Cost	Actual Cost
Police Services Board	\$65,806	\$70,728
Salaries and Benefits	\$37,059,027	\$36,340,239
Other Expenditures	\$5,056,488	\$5,521,643
Building Costs	\$1,078,065	\$1,270,989
Revenue, Grants, Recoveries	\$(1,602,298)	\$(1,790,473)
Total Municipal Funding	\$41,657,088	\$41,413,126

2010	Budget Cost	Actual Cost
Police Services Board	\$65,806	\$74,802
Salaries and Benefits	\$33,746,885	\$33,322,548
Other Expenditures	\$5,000,399	\$5,512,360
Building Costs	\$1,061,997	\$1,065,355
Revenue, Grants, Recoveries	\$(1,548,148)	\$(1,754,434)
Total Municipal Funding	\$38,326,939	\$38,220,631



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