



## Barrie Police Services Board Meeting

**OPEN**

**Thursday, March 16, 2023**

**Meeting 9:00 a.m.**

Community Room

YouTube Live

Item	Topic	Lead	Time
1.	Call to Order	Chair	1 Min
2.	Land Acknowledgement		
<b>Meeting Opening:</b>			
3.	Motion to Approve the Agenda	Chair	2 Min
<i>Motion to approve the agenda for the March 16, 2023, open board meeting</i>			
4.	Declaration of Conflict of Interest with Respect to the Agenda		
5.	Approval of Minutes		
<i>Motion to approve the minutes from the February 16, 2023, open meeting</i>			
<b>Consent Agenda:</b>			
6.	Staff Acknowledgements	Chair	5 Min
7.	Public Complaints		
8.	False Alarms (Annual)		
9.	Freedom of Information (Annual)		
10.	Collection of Identifying Information in Certain Circumstances (Annual)		
<i>Motion to receive the consent agenda items</i>			
<b>For Information:</b>			
11.	Community Safety Survey Findings	Chair	5 Min
<b>For Approval:</b>			
12.	Appointment of Auxiliary Members	Chair	2 Min
<i>Motion to approve the appointment of Auxiliary Members Bradley Besley, Trevor Broley, Kristin Drury, Aakriti Kandel, Navismran Nagpal</i>			
<b>Updates:</b>			
13.	Chief's Update	Chief	10 Min
<b>Meeting Closing:</b>			
14.	Next Board Meeting – Thursday, April 20, 2023	Chair	2 Min
15.	Adjournment		
<i>Motion to adjourn the March 16, 2023, open board meeting</i>			



## **BARRIE POLICE SERVICES BOARD MEETING**

### **OPEN SESSION MINUTES**

**Thursday, February 16, 2023  
Community Room and YOUTUBE LIVE**

---

#### **PRESENT:**

Mr. Greg Ferguson, Chair  
Deputy Mayor Robert Thomson, Vice Chair  
Ms. Lynn Strachan  
Mr. Arif Khan  
Chief Rich Johnston  
Deputy Chief R. Wyllie Allan  
Sergeant Stephanie McKibbon  
Ms. Danielle Hutchinson, Board Administrator

---

#### **MEETING OPENING**

1. The meeting was called to order at 9:04 a.m.
2. Chair Ferguson acknowledged the land.
3. Release of Chair
4. Approval of Agenda

#### **MOTION #2023-017**

**On motion of seconded by Arif Khan, and seconded by Lynn Strachan the February 16, 2023, open agenda was approved.**

**CARRIED**

5. Declaration of Conflict of Interest with Respect to the Agenda

None were declared.

6. Approval of Minutes

#### **MOTION #2023-018**

**On motion of Arif Khan, and seconded by Lynn Strachan, the minutes from the January 19, 2023, open meeting were approved.**

**CARRIED**

**CONSENT AGENDA**

- 7. Staff Acknowledgements
- 8. Public Complaints
- 9. Military Leave Annual Report (2022)

**MOTION #2023-019**

**On motion of Lynn Strachan, seconded by Arif Khan, the consent agenda items were approved.**

**CARRIED**

**FOR APPROVAL**

- 10. Appointment of Special Constables

**MOTION #2023-020**

**On motion of Arif Khan, seconded by Lynn Strachan, the board approves the appointment of Special Constable Bradley Besley, Trevor Broley, Kristin Drury, Aakriti Kandel, and Navismran Nagpal were approved.**

**CARRIED**

**UPDATES**

- 11. Chief's Update

Chief Johnston provided an update on the following:

- CAD calls for Service
- Community Events
  - January 25                      Barrie Anti-Racism Task Force
  - February 5                     Choose to Include donut campaign for Special Olympics
  - February 14                    Show the Love campaign
- Black History Month
- Staff Highlights
  - January 23                     1<sup>st</sup> Annual OACP Equity, Diversity and Inclusion course
  - February 14                   Indigenous Trauma Informed Training
- February 5                       5 New Special Constables and one I.T member
- February 13                     OACP HQ Implementing EBD policing
- February                         Law Enforcement magazine LETR Provincial Snapshot
- February 15                     Creating Connections YMCA Newcomer Space
- January 31                       Launch of the 2023-2025 Strategic Plan

**MEETING CLOSING**

- 12. Next Regular Board Meeting -Thursday, March 16, 2023

13. Adjournment

**MOTION #2023-021**

**On motion of Deputy Mayor Robert Thomson, the Barrie Police Services Board Meeting was adjourned at 9:22 a.m.**

\_\_\_\_\_

**Chair**

\_\_\_\_\_

**Board Administrator**



**BARRIE POLICE SERVICES BOARD REPORT  
MARCH 2023  
OPEN**

**TO:** Barrie Police Services Board  
**FROM :** Chief Rich Johnston  
**DATE:** March 16, 2023

**SUBJECT:** Staff Acknowledgements

**Background**

Staff Acknowledgements received for the month of February.

EMPLOYEE	FROM WHOM	COMMENTS
Chief Johnston, Inspector Gates, Sergeant McKibbon, Adrian Falzon, Madison Charman, S/PC Calladine, Danielle Hutchinson	Refugee Rescue South Simcoe sponsorship group members	An email was received by S/PC Calladine thanking the aforementioned members for hosting “a wonderful tour, meeting some amazing people and providing the young ladies with so much in-depth information about the world of policing” and commenting that “we were in disbelief thinking of how far these young ladies have come....from fleeing the war in Syria to sitting with the Barrie Chief of police has been quite a journey!”
PC R. Henderson and PC C. Smith	Barrie Resident	An email was received in the information inbox complimenting Officer Henderson and Officer Smith for assistance with a moving company. They were complimented on their professionalism, listening skills and empathy towards the victim. “I have never soon so grateful for such protection and support”.

<p>Sergeant Phillips, S/PC Kennedy, S/PC Osborne, Viktoria Tumilowicz</p>	<p>Program Director – Making Change</p>	<p>An email was sent to Chief Johnston thanking the members for their involvement with the Making Change Mosaic of Black Culture event. “We felt the genuineness from the whole team to work in the community and build those lasting relationships. Your approach was strong, kind and meaningful, it should be a standard for all law enforcement. If there is anything we can do for the Barrie Police, please don't hesitate to ask.”</p>
---	---	---

**Recommendation**

The Board receive this report for information.

**Prepared by:**

Danielle Hutchinson (4699)  
Executive Assistant



**BARRIE POLICE SERVICES BOARD REPORT  
MARCH 2023  
OPEN**

**TO:** Barrie Police Services Board

**FROM :** Inspector Robert Burke

**DATE:** March 3, 2023

**SUBJECT:** Professional Standards Monthly Board Report

---

The following is the Open Professional Standards Report covering February, 2023 which includes Public Complaints.

**Action Required**

Please review for your information.

**Financial Impact**

No immediate impact.

## 1. Public Complaint Summary:

Complaint Number:	PC 2022-36
Date Filed to OIPRD:	December 18, 2021
Received by PSB:	August 9, 2022
Conduct Complaint:	Discreditable Conduct
Allegation Date:	December 13, 2021
Investigation Update:	Unsubstantiated - Professional Standards investigation completed on January 19, 2023. An email has been sent to the OIPRD requesting an update on the status of the file, they have yet to respond.
Initial Complaint Summary:	The Complainant advises that his vehicle was improperly towed, the officer did not reach out to him or apologize.
Disposition:	Conclusion pending OIPRD disposition
Date Closed:	N/A
Complaint Timeline:	Six months, 19 days. Professional Standards investigation completed in five months, 10 days.

Complaint Number:	PC 2022-41
Date Filed to OIPRD:	August 15, 2022
Received by PSB:	August 26, 2022
Conduct Complaint:	Discreditable Conduct
Allegation Date:	July 19, 2022
Investigation Update:	Unsubstantiated - Ontario Provincial Police (OPP) investigation completed on January 5, 2023.
Initial Complaint Summary:	The Complainant states that there was an altercation at the conclusion of a soccer game. He advises that as he passed the officer, who was off duty, she pushed him in the chest and told him to "get the hell out of here".
Disposition:	Concluded - File closed by the OIPRD
Date Closed:	February 15, 2023
Complaint Timeline:	Five months, 20 days. OPP investigation completed in four months, 10 days.



Complaint Number:	PC 2022-50
Date Filed to OIPRD:	September 22, 2022
Received by PSB:	October 21, 2022
Conduct Complaint:	Neglect of Duty
Allegation Date:	January 28, 2020 - March 4, 2020
Investigation Update:	Unsubstantiated - Professional Standards investigation completed on December 6, 2022. The OIPRD has advised the Service that the Complainant has requested a review of the investigation.
Initial Complaint Summary:	The Complainant advises that the officers falsified the serial number of a compressor while executing a warrant. As a result, he was charged criminally.
Disposition:	Conclusion pending OIPRD disposition after review
Date Closed:	N/A
Complaint Timeline:	Four months, seven days. Professional Standards investigation completed in one month, 17 days.

Complaint Number:	PC 2022-52
Date Filed to OIPRD:	October 12, 2022
Received by PSB:	November 18, 2022
Conduct Complaint:	Discreditable Conduct
Allegation Date:	Neglect of Duty October 6, 2022
Investigation Update:	Unsubstantiated - Professional Standards investigation completed on February 24, 2023.
Initial Complaint Summary:	The Complainant filed a missing person report regarding their son on September 26, 2022. On October 1, 2022, the Complainant attended the station and spoke with the officer who insulted and disrespected her. She believes that the officer never attended her son's apartment to look for him.
Disposition:	Conclusion pending OIPRD disposition
Date Closed:	N/A
Complaint Timeline:	Three months, 10 days. Professional Standards investigation completed in three months, six days.

Complaint Number:	PC 2022-54
Date Filed to OIPRD:	November 3, 2022
Received by PSB:	November 25, 2022
Conduct Complaint:	Neglect of Duty
Allegation Date:	April 5, 2022 - April 17, 2022
Investigation Update:	Unsubstantiated - Professional Standards investigation completed on February 28, 2023.
Initial Complaint Summary:	The Complainant alleges that the officer filed a false report regarding a dispute with her neighbour. She further alleges that an unknown officer colluded with her neighbour and destroyed her 911 call. She feels she is being discriminated against due to her mental health status.
Disposition:	Conclusion pending OIPRD disposition
Date Closed:	N/A
Complaint Timeline:	Three months, three days. Professional Standards investigation completed in three months, three days.

Complaint Number:	PC 2023-01
Date Filed to OIPRD:	October 18, 2022
Received by PSB:	January 12, 2023
Conduct Complaint:	Discreditable Conduct Neglect of Duty
Allegation Date:	October 11, 2022
Investigation Update:	Investigative Report being authored.
Initial Complaint Summary:	The Complainant advises that her son was arrested for domestic assault even though there was no proof that an assault occurred. She further states that the female involved had been drinking and although there were numerous officers on scene, no one stopped her from driving away with a baby in the vehicle.
Disposition:	Active
Date Closed:	N/A
Complaint Timeline:	One month, 16 days - Open investigation

Complaint Number:	PC 2023-03
Date Filed to OIPRD:	January 3, 2023
Received by PSB:	January 20, 2023
Conduct Complaint:	Discreditable Conduct Neglect of Duty
Allegation Date:	January 2, 2023
Investigation Update:	The officer is currently off on leave, the investigation is on hold pending the officers return to work.
Initial Complaint Summary:	The Complainant alleges that the officer left a disparaging comment on her webpage fundraiser. She further advised that on a separate occasion, while off duty, the officer saw the Complainant's daughter at a social setting and said very negative and hurtful things about her and her husband. (Who is also a member of the Barrie Police Service)
Disposition:	Active
Date Closed:	N/A
Complaint Timeline:	One month, eight days - Open investigation (On hold)

Complaint Number:	PC 2023-05
Date Filed to OIPRD:	January 31, 2023
Received by PSB:	February 9, 2023
Conduct Complaint:	Neglect of Duty
Allegation Date:	November 8, 2022 - January 23, 2023
Investigation Update:	Unsubstantiated - Professional Standards investigation completed on February 28, 2023.
Initial Complaint Summary:	The Complainant has had an ongoing neighbour dispute and states that the officer did not conduct a thorough investigation and that he ignored emails sent to him.
Disposition:	Conclusion pending OIPRD disposition
Date Closed:	N/A
Complaint Timeline:	19 days - Open investigation

Complaint Number:	PC 2023-07
Date Filed to OIPRD:	February 2, 2023
Received by PSB:	February 22, 2023
Conduct Complaint:	Neglect of Duty
Allegation Date:	January 24, 2023
Investigation Update:	Resolved - Via Informal Resolution on March 3, 2023. The Investigator met with the Complainant and explained the officer's position during the child custody matter. The officers were spoken with regarding the Complainant's viewpoint and concerns. At the outcome all parties were satisfied and agreed to the resolution.
Initial Complaint Summary:	The Complainant and her spouse were involved in a domestic dispute. She states that when the officers arrived, they did not listen to her and that she was made to leave the residence without one of her two children.
Disposition:	Conclusion pending OIPRD disposition
Date Closed:	N/A
Complaint Timeline:	Nine days. Professional Standards investigation completed in nine days.

Complaint Number:	PC 2023-08
Date Filed to OIPRD:	February 7, 2023
Received by PSB:	February 22, 2023
Conduct Complaint:	Neglect of Duty
Allegation Date:	September 6, 2022
Investigation Update:	Opening stages of investigation.
Initial Complaint Summary:	The Complainant states that she was sexually assaulted, that the officers spoke with her for two hours but only spoke to the suspect for 15 minutes. The officer advised her that there was not enough evidence to proceed with criminal charges. The Complainant believes the officer did not complete a thorough investigation.
Disposition:	Active
Date Closed:	N/A
Complaint Timeline:	Six days - Open investigation



**BARRIE POLICE SERVICES BOARD REPORT  
MARCH 2023  
OPEN**

**TO:** Barrie Police Services Board  
**FROM:** Chief Rich Johnston  
**DATE:** March 16, 2023

**SUBJECT: 2022 Annual Freedom of Information (FOI) Report to the Information and Privacy Commissioner**

**Background:**

The *Municipal Freedom of Information and Protection of Privacy Act (MFIPPA)* was enacted on January 1, 1991. It applies to local government institutions including municipalities, police services boards, school boards, conservation authorities, boards of health and transit commissions. The *MFIPPA* mandate is twofold: to ensure that institutions protect the privacy of an individual’s personal information existing in its records while also providing individuals the right to access information held by institutions. The *MFIPPA* includes rules regarding the collection, retention, use, disclosure, and disposal of personal information in the institution’s custody or control.

**Reporting:**

Police Services are required to provide an annual report to the Information and Privacy Commissioner of Ontario. The following is a summary of the Barrie Police Service’s 2022 report:

<b>Barrie Police Service 2022 FOI Statistics</b>	
<b>Request Type</b>	<b>Total</b>
Freedom of Information	354
<i>Personal Information</i>	304
<i>General Information</i>	50
*Appeals Received	*2
Privacy Complaints Received	0
Child Welfare	56
Court Motions	26

\*Appeals received – 1 is complete, 1 is in adjudication.

<b>Year-Over-Year Comparison of Barrie Police Service FOI Statistics</b>					
<b>Request Type</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
Freedom of Information	452	426	255	373	354
<i>Personal Information</i>	414	391	233	317	304
<i>General Information</i>	38	35	22	56	50
Appeals Received	1	1	0	4	2
Privacy Complaints Received	0	0	0	0	0
Child Welfare	123	157	80	43	56
Court Motions	26	25	18	21	26

In 2020, there was a notable decrease in requests, likely attributed to the Covid-19 Pandemic.

**Financial Implication:**

Total fees collected in 2022: \$1880.00.

**Recommendation:**

Report provided to the Board for information purposes.

**Prepared by:**

N. Lees #9048  
Manager, Records and Information Management Services



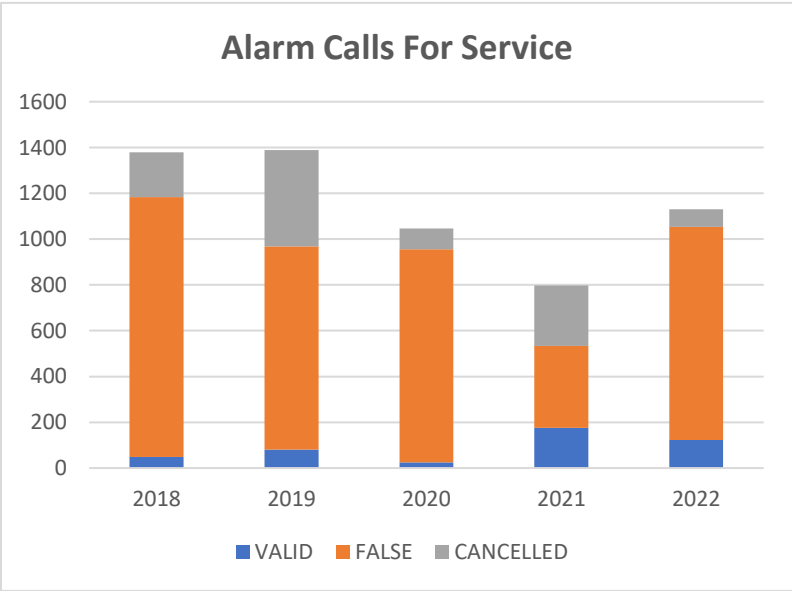
**BARRIE POLICE SERVICES BOARD REPORT  
MARCH 2023  
OPEN**

**TO:** Barrie Police Services Board  
**FROM:** Chief Richard Johnston  
**DATE:** March 16, 2023

**SUBJECT:** 2022 Annual False Alarm Report

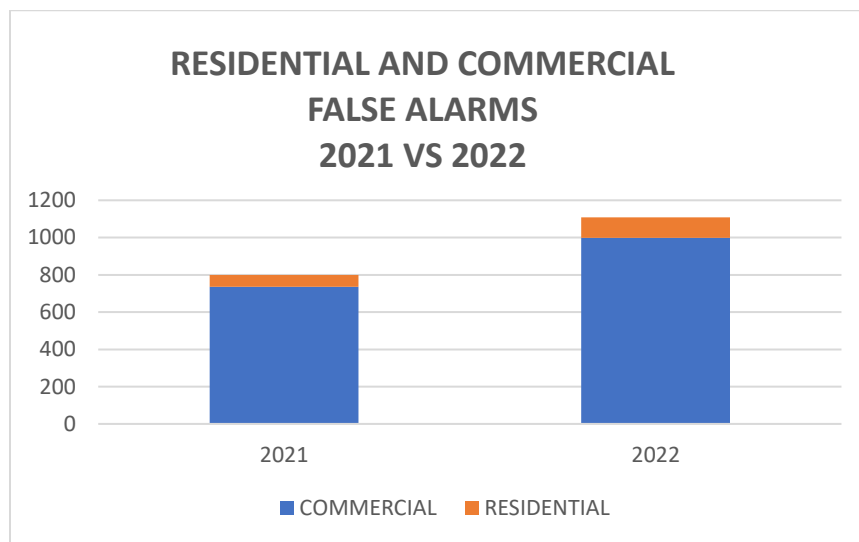
**Background**

As per Barrie Police Services Board Policy #09-2017, fees are charged to central monitoring stations for false alarms and cancelled alarms by the Barrie Police Service. Fees are not charged for attendance at the first false alarm in a calendar year for residences. Instead, an alarm service warning notice is issued. All subsequent alarms are charged the following fees: \$180.00 for false alarm and \$120.00 for cancelled alarm after dispatch. All commercial premises central monitoring stations are invoiced upon first occurrences and consecutively thereafter.



**Financial Impact:**

Alarm Calls for Service 2018 – 2022								
Year	Total	Valid Alarms	% of Total	False Alarms	% of Total	Cancel led	% of Total	Revenue
2022	1,130	122	10.8%	932	82.5%	76	6.7%	\$93,240
2021	798	176	22.0%	357	45.0%	265	33.0%	\$79,093
2020	1,046	25	2.0%	930	89.0%	91	9.0%	\$69,120
2019	1,389	81	5.8%	887	63.7%	421	30.3%	\$137,640
2018	1,379	49	3.5%	1,134	82.3%	196	14.2%	\$140,087



**Summary**

The total number of calls and revenue for false alarm calls for service increased from 2021 to 2022.

Valid alarm causations include zone motion hits, perimeter door alarms, panic alarms, accidental trips/no code by staff members and confirmed break and enters. The greater number of the valid alarms were cleared by responding officers as all secure and unknown reason for activation.

A total of 73 False Alarm Warning Notices were sent out to homeowners in 2022.

**Recommendation**

The Board receives this report for information purposes.



**Prepared by**

Heather Convery  
Administrative Assistant  
Finance Unit

**Approved by**

Tyrell Turner  
Finance Manager



**BARRIE POLICE SERVICES BOARD REPORT  
MARCH 2023  
OPEN**

**TO:** Barrie Police Services Board

**FROM:** Chief Rich Johnston

**DATE:** March, 2023

**SUBJECT:** Collection of Identifying Information in Certain Circumstances

---

**Background**

On January 1, 2017 *Ontario Regulation 58/16 (O.Reg. 58/16)* "Collection of Identifying Information in Certain Circumstances" (CIICC) became law. This regulation sets out the requirements for Police Services in Ontario for collecting identifiable information from citizens being stopped by Police for non-investigative purposes.

Section 1(1) of the *O.Reg. 58/16* outlines the application and reads as follows:

1. (1) This Regulation applies with respect to an attempt by a police officer to collect identifying information about an individual from the individual, if that attempt is done for the purpose of,
- (a) inquiring into offences that have been or might be committed;
  - (b) inquiring into suspicious activities to detect offences; or
  - (c) gathering information for intelligence purposes.

The Regulation also contains several exemptions, prohibitions and duties surrounding the collection of identifying information. The Regulation does not apply to:

- an attempted collection made by a police officer for the purpose of investigating an offence the officer reasonably suspects has been or will be committed
- an attempt by a police officer to collect identifying information from an individual if,
  - (a) the individual is legally required to provide the information to a police officer;
  - (b) the individual is under arrest or is being detained;
  - (c) the officer is engaged in a covert operation;
  - (d) the officer is executing a warrant, acting pursuant to a court order, or performing related duties; or

(e) the individual from whom the officer attempts to collect information is employed in the administration of justice or is carrying out duties or providing services that are otherwise relevant to the carrying out of the officer's duties.

This legislation was introduced in Ontario by the provincial government as a mechanism for Police Services to gather information in a manner which supports and adheres to the principles of equity and fairness contained in the *Canadian Charter of Rights and Freedoms* and the *Ontario Human Rights Code*.

Barrie Police Services Board (Board) Policy #14-2017 and Barrie Police Service (BPS) Procedure #34 were developed to ensure compliance with the provisions of *O.Reg. 58/16*. The interactions that are governed by *O.Reg. 58/16* are defined in the procedure as a "Regulated Interaction".

An electronic Collection of Identifying Information in Certain Circumstances (CIICC) Submission Form has been created for officers to complete following a Regulated Interaction and to be submitted in to our Records Management System (NICHE). The CIICC Submission Form once completed is then required to be verified. During the verification process the Regulated Interaction will be deemed to be either a Compliant or Non-compliant Regulated Interaction based on its compliance with *O.Reg. 58/16*.

*O.Reg. 58/16* provides direction to the Chief of Police to provide an Annual Report to the Board under section 31 of *Ontario Regulation 3/99 (Adequacy and Effectiveness of Police Services)* and what information must be included in the report.

### **Current Status**

For the reporting period January 1<sup>st</sup> through December 31<sup>st</sup>, 2022, there were zero (0) CIICC reports submitted. For analysis purposes it is important to note that only one individual can be identified on each submission form. As a result, in situations where there is a Regulated Interaction involving more than one person associated with the same incident, each person involved in the same interaction shall have a CIICC Form completed.

### **Attempted Collections vs Collections – CIICC**

This table represents a comparison of the number of Regulated Interactions where an attempt to collect identifying information was made and how many resulted in an actual collection of information. In 2022, there were zero (0) attempted collections made.

<b>Attempt Collection</b>	
Total Number of Attempted Collections	0
Attempted Collections – Identifying Information Collected	0

### **Exemptions used in a Regulated Interaction**

*O.Reg. 58/16* affords officers in specific circumstances the ability to not provide the involved individual with all of the information and duties as required.

Examples of these exemptions are in situations where a police officer has a reason to believe that informing the individual:

- might compromise the safety of an individual;
- would likely compromise an ongoing police investigation;
- might allow a confidential informant to be identified; or
- might disclose the identity of a person contrary to the law, including disclose the identity of a young person contrary to the *Youth Criminal Justice Act* (Canada).

The Annual Report must include the number of times these exemptions were used during a Regulated Interaction.

This table represents how many times the above exemptions were used to not provide one of the following duties to an individual:

<b>Individual Informed of reason for Street Check “No”</b>	
Reason for Exemption: Might compromise safety of an individual	0
Reason for Exemption: Would likely compromise an ongoing investigation	0
Reason for Exemption: Might allow a confidential informant to be identified	0
Reason for Exemption: Might disclose identity of a person contrary to the law, including the identity of a young person contrary to the <i>YCJA</i>	0

*O.Reg. 58/16* also provides officers in specific circumstances the ability to not offer to provide a CIICC Receipt as required to the involved individual.

Examples of these exemptions are in situations where a police officer has a reason to believe that continuing to interact with the individual:

- declined receipt
- might compromise the safety of an individual; or
- might delay the officer from responding to another matter that should be responded to immediately.

The Annual Report must include the number of times these exemptions were used during a Regulated Interaction.

This table represents how many times the above exemptions were used to not offer a CIICC Receipt to an individual:

<b>Receipt Provided “No”</b>	
Receipt Exemption Reason: Declined	0
Receipt Exemption Reason : Might compromise safety of an individual	0
Receipt Exemption Reason: Might delay the officer from responding to another matter that should be responded to immediately	0

In 2022 there were a total zero (0) Regulated Interactions.

### **Regulated Interactions – Gender**

When submitting a CIICC submission form the involved officer must indicate the perceived gender of the individual at the time of the attempted collection.

The following table represents a breakdown of those individuals by gender:

Regulated Interaction	Male	Female	Other
Total:	0	0	0

### **Regulated Interactions – Age Groups**

When submitting a CIICC submission form the involved officer must indicate the perceived age of the individual at the time of the attempted collection.

The following table represents a breakdown of the individuals by age groups:

Age Group	Total
0-19	0
20-29	0
30-30	0
40-49	0
50-59	0
60-69	0
70-79	0
80 or over	0

### **Regulated Interaction – Racialized Groups**

When submitting a CIICC submission form the involved officer must indicate the perceived race of the individual at the time of the attempted collection.

The following table represents a breakdown of the individuals by perceived race:

Racialized Groups	Total
White	0
First Nations	0
Metis	0
Inuk	0
Black	0
South Asian	0
Chinese	0
Filipino	0
Lain America	0
Arab	0
Korean	0
Japanese	0
Other – Specify	0
TOTAL	0

## **Racialized Groups – Narrative**

There are no statistics to provide for 2022.

## **Regulated Interaction – Submissions determined to be Non-Compliant Collections**

*O.Reg. 58/16* requires that every CIICC submission is reviewed by a Regulated Interaction Verifier within 30 days of it being submitted. This process of verification is done to ensure that every aspect of the legislation has been properly applied. During this review, if the Regulated Interaction is found to be Non-Compliant with the legislation the information is secured from access as restricted information. There were zero (0) interactions to be verified.

## **Regulated Interactions – Annual Audit Review**

*O.Reg. 58/16* requires that at least once a year a detailed review of an appropriately sized sample of entries of identifying information included in the database to ensure compliancy to the legislation.

This complete review was conducted by our Internal Auditor with respect to submissions and compliancy and has been confirmed.

## **Regulated Interactions – Access to Restricted CIICC Submissions**

*O.Reg. 58/16* does permit in specific situations for the Chief of Police to grant permission to access restricted information. The legislation outlines the conditions that must be met in order to provide this review and are as follows:

- for the purpose of an ongoing police investigation;
- in connection with legal proceedings or anticipated legal proceedings;
- for the purpose of dealing with a complaint under Part V of the Act or for the purpose of an investigation or inquiry under clause 25 (1) (a) of the Act;
- in order to prepare the annual report described in subsection 14 (1) or the report required under section 15;
- for the purpose of complying with a legal requirement; or
- for the purpose of evaluating a police officer's performance.

There were no requests submitted in 2022 to access restricted information.

## **Summary**

BPS will continue to review all CIICC Form submissions to ensure compliance with the duties of *O.Reg. 58/16* and address any issues that are of concern. The review process and methods employed when dealing with CIICC submissions is in accordance with *O.Reg. 58/16* of the *Police Services Act*, Barrie Police Services Board Policy and Barrie Police Service Procedure.

**Recommendation:**

The Board receive this report for information.

**Prepared by:**

Staff Sergeant Gene Hettinga #2418  
Risk Management

**Approved by:**

Inspector Robert Burke #3367  
Executive Services



**BARRIE POLICE SERVICES BOARD REPORT  
MARCH 2023  
OPEN**

**TO:** Barrie Police Services Board

**FROM:** Chief Rich Johnston

**DATE:** March 16, 2023

**SUBJECT:** 2022 BPS Community Safety Survey – Findings

---

**Background**

The Community Safety Survey (CSS) is a voluntary survey, conducted annually by the Barrie Police Service (BPS), to gain insight on public perception of the Service and community safety. Participants are not obligated to answer every question and findings offer measurable benchmarks to help assess the BPS year-over-year progress and alignment with community needs. This document reviews all survey response data to offer an understanding of public perception, values, and expectations of the BPS, which informs the BPS 2023-2025 Strategic Plan and future initiatives.

**Objectives**

- i. Increase diversity of respondents, to be more representative of the city of Barrie demographics, as per 2021 Statistics Canada Census data.
- ii. Assess year-over-year benchmarks in the following areas regarding public perception of safety in the city of Barrie; BPS approachability, accountability, and public knowledge of resources offered by the BPS.
- iii. Analyze data to inform the 2023-2025 and future 2026-2028 Strategic Plan.
- iv. Capture data that can be used to inform evidence-based decision making.

**Methodology**

The CSS was voluntary to complete and publicly accessible from October 17, 2022, to December 2, 2022. This span of time is consistent with the period allocated to the CSS conducted in 2021 and 2020. A total of 929 responses were received which is a 33% decrease from 2021 (1,385 survey participants), though remains a 155% increase from 2019 (364 survey respondents), which was also prior to the COVID-19 pandemic. The years 2020 and 2021 also experienced an increased focus in policing across North America, which may have impacted



response volumes. The decrease of survey participation experienced in 2022 may also be attributable to survey fatigue, which has prompted the BPS to explore new means of survey structure, and engagement strategy for 2023.

The 2022 CSS was distributed through a variety of channels and primarily accessible in a digital format at [www.barriepolice.ca/survey](http://www.barriepolice.ca/survey). A comprehensive media strategy that expanded on actions from 2021 and 2022 was implemented and included: media releases, internal and external stakeholder emails, organic and paid social media posts featuring static graphics and short videos, distribution of printed kits and survey information cards at community events, and placement of digital posters throughout Georgian Mall's public screens.

### **Respondent Self-Identified Demographics**

The 2022 CSS had a respondent sample similar to the 2021 CSS, and consisted of 57.76% women, 36.32% men, 0.32% non-binary and 5.60% participants indicating they prefer not to answer. There was some respondent diversity as in years prior, with participants self-identifying: Black, Chinese, Filipino, First Nations (North American) Métis or Inuit, Korean, Latin American, South Asian, and West Asian as in prior years the majority of respondents identified White (77.15%). Most survey participants ranged between 30-69 years of age (71.84%), with a majority belonging to a household income of \$100,000 to \$149,999. Overall, the 2022 CSS demographics are comparable to the population composition within Barrie as per 2021 Statistics Canada data but are not a proportionate reflection of the overall Canadian population.

### **Key Findings**

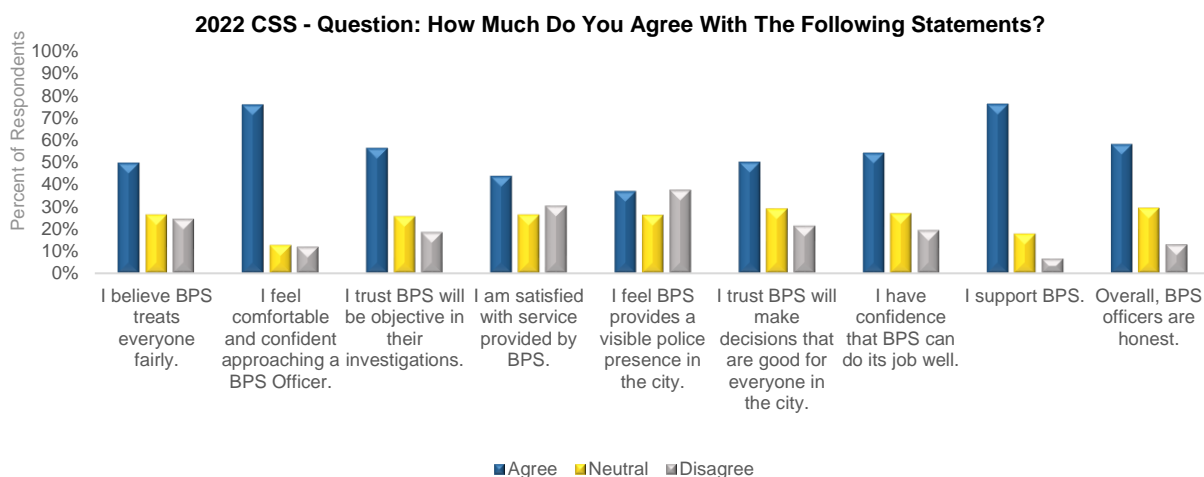
The 2022 CSS results are similar to 2021 and 2022; themes from analyzing the data include:

- survey respondents request:
  - strengthened officer visibility and presence throughout Barrie.
  - increase efforts and/or resources to address social disorder.
  - continued focus on traffic safety efforts.
  - strengthened customer service.
  - increase efforts to minimize public substance abuse.
- there is continued public trust, confidence, and support of the BPS.
- public perception most and least safe areas during daylight or evening hours has remained consistent with prior years.

### ***Public Perception of the BPS***

Year-over-year findings indicated an increase in public perception of support, trust, legitimacy, and confidence of the BPS. Areas of significant change included a year-over-year increase of 5.76% in respondents who identified they 'Agree' or 'Strongly Agree' they support the BPS (total response volume 75.78%). Public perception that 'overall, BPS officers are honest' also increased by 4.83% from 2021 and public comfort and confidence to approach a BPS officer strengthened by 7.19%. The 2022 CSS findings are shown in Figure 1.

Figure 1



Similar findings showed survey participants believe the BPS models its value principles. Additionally, BPS efficiencies in availability, visibility, and response were reviewed and data revealed most respondents view the BPS as ‘Good’ or ‘Fair’. This is consistent with prior years and is an area that continues to be explored through evidence-based research, including the 2022 BPS police visibility survey that assessed public perception of the Service’s vehicles and officer uniform components.

**Public Perception of Safety**

Respondents were asked their perception of safety during daylight and evening hours in the city of Barrie and findings were consistent with those identified in 2021 and 2020. The three primary areas perceived as most and least safe during these time periods are identified in Figure 2.

Figure 2

Perception of Safety During Daylight		Perception of Safety at Night	
Highest Perceived Safety During Daylight	Least Perceived Safety During Daylight	Highest Perceived Safety At Night	Least Perceived Safety At Night
1. Personal residence (90.82% Safe)	1. Downtown Barrie (45.59% Unsafe)	1. Personal residence (84.58% Safe)	1. Downtown Barrie (69.98% Unsafe)
2. Shopping Centres (86.39% Safe)	2. Cyclists on roads (34.80% Unsafe)	2. Shopping Centres (68.93% Safe)	2. In public parks (56.72% Unsafe)
3. In respondents’ neighbourhood (78.22% Safe)	3. Pedestrians on roads (27.74% Unsafe)	3. In respondents’ neighbourhood (61.72% Safe)	3. Pedestrians on roads (49.16% Unsafe)

Downtown was identified as the least safe area during daylight or evening hours. However, the perception of safety in Downtown Barrie during daylight hours has experienced a year-over-year increase of 2.04% in those who feel ‘Neutral’ on the matter and compared to 2020 there is a 5.57% decrease in those who identify a perceived feeling of being ‘Unsafe’.

The perception of safety in Downtown Barrie at night has also strengthened, with a 1.27% increase in respondents identifying they feel ‘Safe’ in 2022 compared to 2021. This is a 2.90% increase from 2020. Similarly, respondents who identified as ‘Unsafe’ decreased by 5.34% from 2020 findings.

### ***Additional Findings***

The CSS requested participants provide any additional comments and several patterns were discovered as identified below in order of highest frequency:

- Traffic specific concerns regarding traffic enforcement, speeding, and noisy vehicles.
- Increase visibility of officers through vehicle, foot, and bicycle patrols.
- Continued growth in efforts of community engagement through event participation, and additional opportunities for two-way communication with the public and the BPS.
- Improved customer service, response times and professionalism.
- There was reference to reduce police funding, though a larger volume of respondents requested police supports and resources be strengthened, especially to increase front-line.
- Having officer presence in schools throughout the city.
- Diversification in recruitment initiatives.
- General survey structure feedback, that will be used for consideration in the 2023 CSS.
- Increased efforts and/or resources to address social disorder, especially in the downtown.
- Continued to monitor the downtown with a focus on increased police presence and visibility, while also addressing concerns of substance abuse and homelessness.

### **Financial Impact**

To ensure consistency with the 2020 and 2021 CSS social media strategy, Facebook and Instagram ads were purchased to increase public awareness of the 2022 CSS. The ad period spanned November 14, 2022, through December 2, 2022, and cost \$50.00. This was half the amount allocated in 2021, as the remaining portion was repurposed to secure printed CSS information cards for distribution at community events.

### **Next Steps**

The 2022 CSS has offered continued measurement of BPS progress in understanding public perception of safety, BPS accountability, approachability, and resources. A new approach will be taken for the 2023 CSS to increase community engagement and awareness. Measurements will continue to inform evidence-based decision making as well as initiatives and partnerships to provide proactive and responsive policing services. Creating a safer tomorrow today.

### **Recommendation**

The Barrie Police Services Board receives this report for information.

### **Prepared by:**

Viktoria Tumilowicz  
Business Planner/Analyst # 10908  
Executive Services

### **Approved by:**

R.K. Burke  
Inspector # 3367

## Executive Service



**BARRIE POLICE SERVICES BOARD REPORT  
MARCH 2023  
OPEN**

**TO:** Barrie Police Services Board  
**FROM :** Chief Rich Johnston  
**DATE:** February 27, 2023

**SUBJECT:** Appointment of Auxiliary Members

**Background**

The Ministry has requested that the Board provide a list of new Auxiliary Members of the Barrie Police Service along with a Board motion officially appointing them as such per Sec 52(1) of the *Police Services Act*.

**New Member(s)**

1. Bradley Christopher BESLEY
2. Trevor Jordan BROLEY
3. Kristin Doreen DRURY
4. Aakriti KANDEL
5. Navismran Singh NAGPAL

**Financial Impact**

Cost of initial training and uniforms.

**Recommendation**

That the Board officially approve the appointment of the new Auxiliary Members of the Barrie Police Service as per Sec 52(1) of the *Police Services Act*.

**Prepared By**

Sandra Moore #9019  
Administrative Assistant, Human Resources