



2020

BARRIE POLICE SERVICE
ANNUAL REPORT

Barrie Police Service

VISION:

Policing excellence to ensure a safe and secure community.

MISSION:

To enhance our community by providing professional, accountable and sustainable policing services.

VALUES:

Through our actions and dedication, we model the principles of:

Professionalism, Respect, Integrity, Diversity and Excellence.



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Learn more in the interactive 2020 Annual Report at [BPSAnnualReport.ca](https://www.barriepolice.ca/BPSAnnualReport.ca)

Photo Disclaimer: Some photos and/or videos in this report were taken prior to the recommendations around physical distancing and wearing of Personal Protective Equipment. What is pictured does not necessarily reflect the current guidelines on distancing and wearing of Personal Protective Equipment. Cover image features 'The Sea Serpent'. Artist: Ron Baird.

A message from the Board Chair

As the new Chair of the Barrie Police Services Board, it is my pleasure to be able to present the 2020 Annual Report of the Barrie Police Service.

When 2020 began, we were excited for our upcoming move, and launching our new Strategic Plan. Although the year turned out much differently than anyone had expected, the Service and the Board continued to work together to ensure adequate and effective policing.

This year's budget process was the most open and transparent we have ever had. Our public engagement included a budget questionnaire, letters, as well as deputations. On behalf of the Board, I thank everyone who took the time to learn more about the Service and share their feedback. As well, our 2020 Community Safety Survey also gathered more than 1,600 responses. You will find some of the results of that survey within this Annual Report, and the data collected also guides the Service's focus for the coming year.

I would like to thank the other members of the Board for their commitment and dedication to their roles. This year saw Linda Collins finish her term as a provincial appointee, and we thank her for her years of dedicated service as a member of the Board. In her place, we welcomed new member Arif Khan. A second Deputy Chief position was also added. We were proud to announce the internal appointment of Deputy Chief R. Wyllie Allan and thank retiring Deputy Chief Ken Weatherill for his commitment to policing throughout his career. On behalf of the entire Board, we thank Chief Greenwood and the Leadership Team, as well as all members of the Barrie Police Service for their ongoing dedication during this challenging year.



This past year was unprecedented in terms of challenges faced by police services, and through it all, I have been honored to be a part of this organization. Our Members continue to deliver exceptional service to our community, while taking on countless other challenges related to the pandemic.

I look forward to continuing to work towards implementation of the goals and priorities outlined in our Strategic Plan.

A handwritten signature in black ink, appearing to read 'Greg Ferguson'.

Greg Ferguson,
Chair, Police Services Board

A message from the Chief of Police

On behalf of the Barrie Police Service, I am pleased to present the 2020 Annual Report. This report covers a year that has been full of new challenges and opportunities. Through it all, I am proud of the way our members responded and ensured that we never lost focus on our responsibility to the community, and our commitment to public safety.

There is no question that 2020 has been challenging for everyone. When we rang in the new year, no one was expecting that this would be the year that would see a global pandemic, widespread calls to re-examine policing budgets, and increased focus on diversity and equality.

However, throughout all of this, 2020 was also the year that reminded us why we do the job that we do. Our members, whether they are civilian or sworn, are drawn to a career in policing to help people when they need it most. When people are struggling, when people feel unsafe, that is when our officers and the civilian members that work alongside them, step up and step forward. This past year will certainly be one that is remembered for how difficult it was for many of us, but I also look back at 2020 with pride, as it was a year that allowed our members, day after day, to help our community through an extremely tough time. Whether it was through online Barrie Police Service presentations to youth, virtual remand hearings and officer testimony for court matters, delivering donated dinners to the displaced vulnerable population, or closing roads to allow demonstrators to safely make their way through our streets, our members have exhibited nothing but the highest levels of professionalism, dedication and commitment this year, as they do every year.



In early 2020, our Service moved to a new Headquarters, combining three locations into one, and did so without any interruption to emergency services. We welcomed a second Deputy Chief and launched a body-worn camera pilot project involving more than 20 officers. In November, we made the largest seizure of cocaine and Canadian currency in the history of our Service, which made a significant impact on the drug trafficking in our city.

The issues we have faced in 2020 will not vanish with the change of year. To help address these issues, we will continue with innovative and collaborative initiatives such as the systemic review of our Service, partnerships between policing and other social service agencies and incorporating evidence-based practices into our work. We will continue to serve our community, as we position our Service to meet the needs of our growing and changing city.

The year 2020 will not soon be forgotten, but what I will remember most is how our members, and our community, pulled together to protect the most vulnerable, and to protect each and every one of us.

We look forward to being able to see you all in person again soon.

Sincerely,

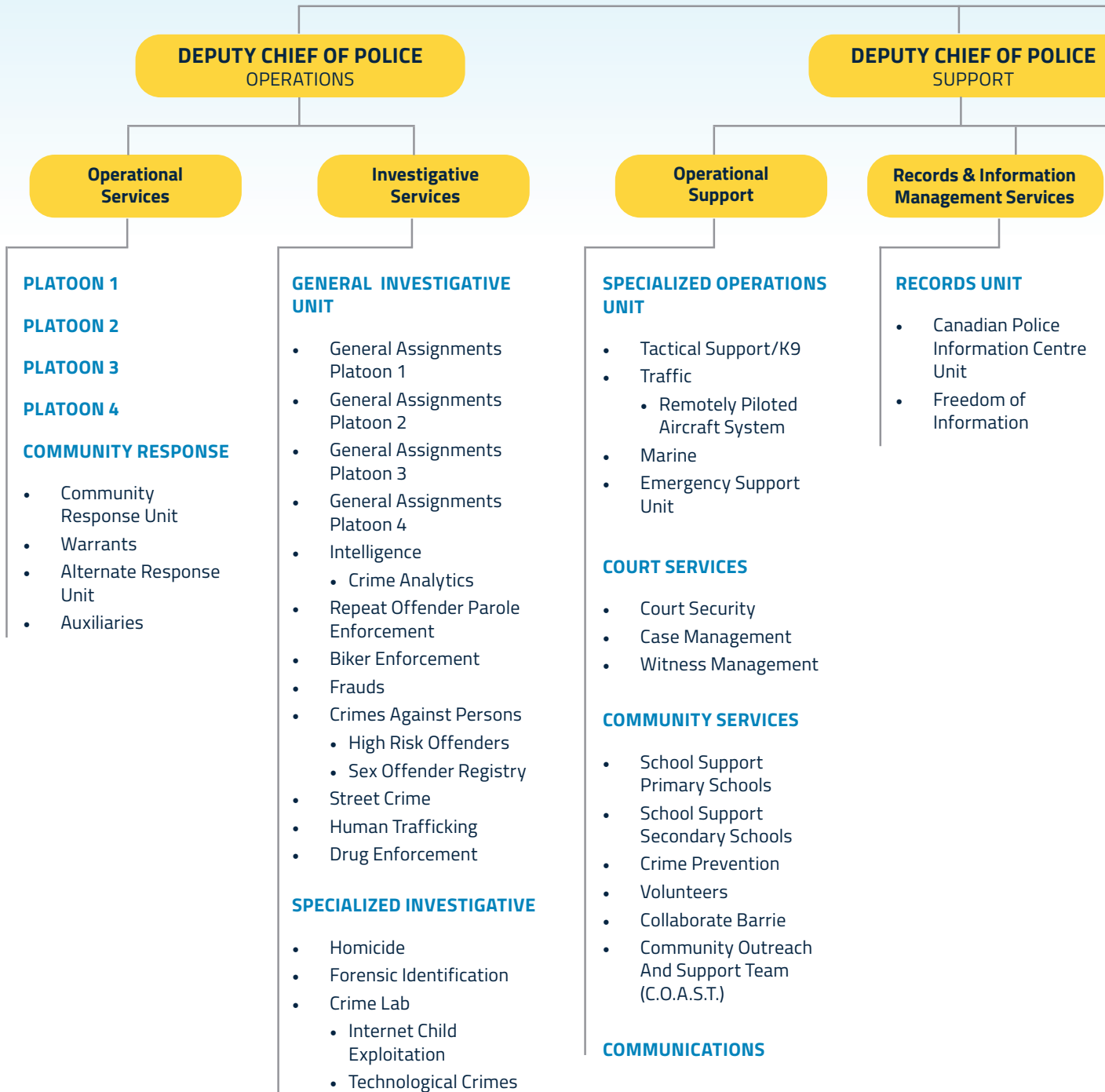
A handwritten signature in black ink, which appears to read "Kimberley Greenwood". The signature is written in a cursive, flowing style.

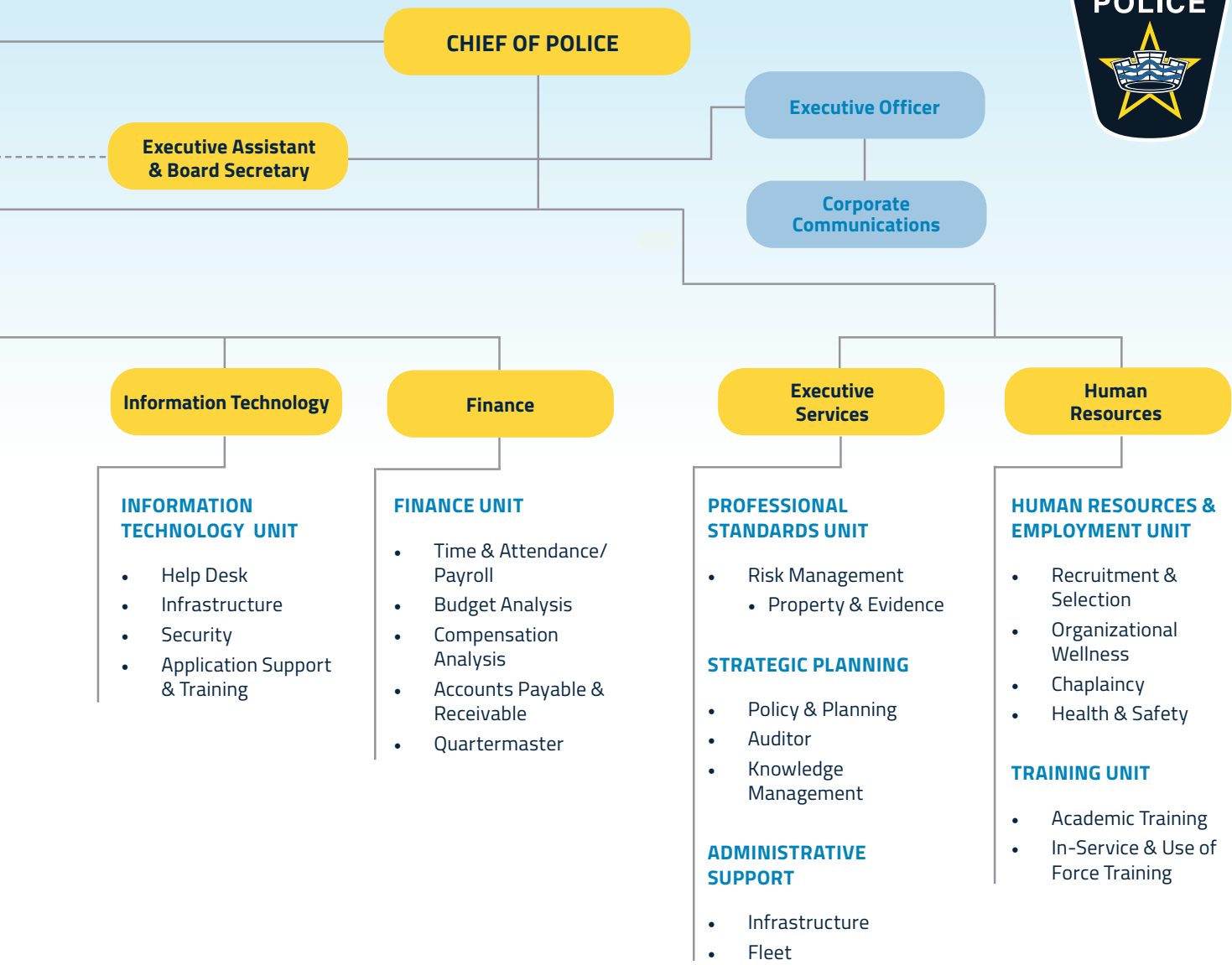
Kimberley Greenwood,
Chief of Police

Barrie Police Service

Organizational Chart

BARRIE POLICE SERVICES BOARD





2020 Organizational Chart Changes:

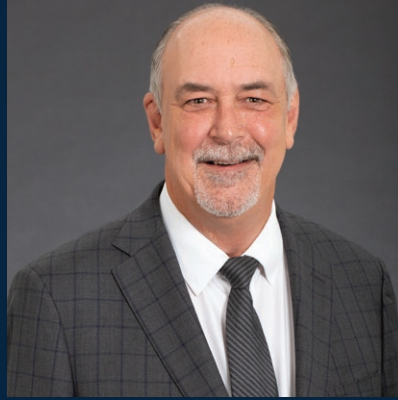
- ▣ Added Second Deputy Chief Position
- ▣ Added Case Management Unit
- ▣ Added Sergeant position in Professional Standards Unit
- ▣ Auditor moved to Strategic Planning
- ▣ Community Outreach And Support Team moved to Operational Support
- ▣ Property & Evidence moved to Risk Management
- ▣ Risk Management moved to Professional Standards Unit

Barrie Police Services

Board



Angela Lockridge
BOARD CHAIR



Greg Ferguson
VICE-CHAIR



Sarah Young
BOARD ADMINISTRATOR



Arif Khan



Mayor Jeff Lehman



Councillor Thomson

The Barrie Police Services Board is comprised of civilian members that provide oversight of the Service and ensure that the City of Barrie is provided with adequate and effective policing. As outlined in Section 31(1) of the *Ontario Police Services Act* the Board reviews and approves policies such as the Strategic Plan, the annual budget submission to City Council, and is responsible for collective bargaining with the police associations. The Board meets regularly throughout the year and moved to virtual meetings in 2020 as a result of the COVID-19 pandemic. These meetings are available to the public to watch live at BarriePolice.ca, or to view on YouTube.



Learn more in the interactive
2020 Annual Report at
BPSAnnualReport.ca

Deputy Chief R. Wyllie Allan - Appointment

On July 29, 2020 the Barrie Police Services Board was pleased to announce the appointment of Inspector R. Wyllie Allan to the position of Deputy Chief – Support Services.

With the continued growth of the city the role of Deputy Chief – Support Services, enables the Service to support the changing needs of the community. Deputy Chief Allan is currently leading the introduction and integration of Next Generation 9-1-1, and is responsible for Support Services including Finance, Information Technology, Operational Support and Records and Information Management Services.

Deputy Chief Allan served 11 years with the Toronto Police Service, prior to joining the Barrie Police Service in May of 2000. He has worked in a variety of roles including Courts, Media, the Downtown High Enforcement Action Team (H.E.A.T.), Communications, Corporate Support, Professional Standards, and since 2017, as the Executive Services Inspector.

He is also a graduate of the Rotman School of Business - Police Leadership Program, working towards a Master of Public Safety through Wilfrid Laurier University, is a Critical Incident Commander, and a designated Hearing Officer under the *Police Services Act*.



Deputy Chief Ken Weatherill - Retirement

On October 23, 2020 the Barrie Police Services Board announced that after 35 years in policing, Barrie Police Service Deputy Chief Ken Weatherill would retire on November 13, 2020.

Deputy Chief Weatherill began his career in 1986, with the Hamilton Police Service where he served in progressively responsible positions.

Deputy Chief Weatherill joined the Barrie Police Service in 2017 and worked with local organizations, community based Diversity and Inclusion Operational Committee and introduced the Service's Neighbourhood Policing Model.



Barrie Simcoe Emergency

Services Campus

As of March 16, 2020, the new Barrie Police Service headquarters located at the Barrie Simcoe Emergency Services Campus, 110 Fairview Road, is fully operational.

Construction on 110 Fairview Road began in November 2017, and by March 7, 2020, the Service began moving to the new Campus. Throughout the move the Barrie Police Service maintained business continuity, with no service interruptions, and was completely operational just prior to COVID-19 restrictions coming into effect. The transition to a single location has proven to be a definite advantage in managing the pandemic response.

Partnering with other First Responders, the Barrie Simcoe Emergency Services Campus brings together the Barrie Police Service, Simcoe County Paramedic Services and Barrie Fire and Emergency Service. It also provides additional space for Barrie Police Service partners such as Victim Services of Simcoe County and the Collision Reporting Centre (Accident Support Services International Limited). The Campus provides cost-efficiencies, and its central location allows for a more effective response across the community.



The Information Technology Unit was integral in ensuring our new location was fully operational and prepared for the arrival of the Service.

Packing/
The Move



29 Sperling Drive



60 Bell Farm Road



79 Bell Farm Road

110 Fairview Road





ADDITIONAL LOCATIONS: Training Building: 79 Bell Farm Road
Downtown Community Response: 24 Maple Avenue

COVID-19

Pandemic Response

COVID-19 has proven to be challenging world-wide and when restrictions first came into effect, the Barrie Police Service acted early across all Units. The Service maintained high standards during the pandemic response and was a leader at the forefront of early adoption in health and safety protocols including:

- Active screening practices
- Constant internal & external communication
- Mandatory personal protective equipment
- New deployment model
- Service-wide adoption of new online technology & platforms for enhanced member safety & learning
- Shifting services to enhance online accessibility for the public

The Barrie Police Service launched a Police Operations Centre (P.O.C.) in early March. This allowed a dedicated team to respond to pandemic needs and ensured the continued provision of core policing services for ongoing public safety. P.O.C. responsibilities included maintaining member health and wellness, strategic deployment of resources, and consistent and concise communication delivery.

The Service-wide response saw an unprecedented adoption of new technologies and shift of some services to online formats for members, victim support resources and the community. Adhering to Public Health guidelines, members upheld active screening practices and the use of personal protective equipment. An on-site member decontamination room was equipped with a machine designed to rapidly disinfect, sanitize, and protect police equipment and gear. Other Police agencies have approached the Barrie Police Service requesting response strategy guidance based on the effectiveness of our approach.

The Information Technology Unit ensured the Barrie Police Service had digital devices and communication channels enabled to support the needs of the virtual work environment.



Thank you

The City of Barrie custodial staff continue to go above and beyond with exceptional cleaning efforts and extraordinary support provided to our Service throughout the transition to the new building, and during the pandemic. All members of the Custodial Staff were awarded Chief's Coin for their dedicated contributions.



Members of the Barrie Police Service worked closely with City of Barrie Municipal Law Enforcement Officers, and Public Health Inspectors to respond to calls for service regarding COVID-19 regulations and restrictions. Members kept up-to-date with changing restrictions, utilizing several different pieces of legislation including the:

- ▣ *Health Protection and Promotion Act*
- ▣ *Ontario Emergency Management and Civil Protection Act*
- ▣ *Quarantine Act*
- ▣ *Reopening Ontario Act*

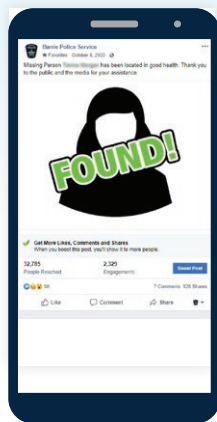
The Barrie Police Service holds an active role within the City of Barrie Emergency Operations Centre (E.O.C.), and works collaboratively with community partners, to ensure an effective response during the Provincial and Municipal State of Emergency, and pandemic response. E.O.C. members include the City By-Law, Barrie Fire and Emergency Service, Simcoe Muskoka District Health Unit, Simcoe County Paramedic Services, and local social service-based organizations.



Corporate Communications

Social Media

Social media is an essential communication tool that promotes community engagement and collaboration. It serves as a platform to distribute immediate updates and has proven to be a successful investigative tool. The public has helped locate missing persons, identify suspects, and provide valuable feedback regarding the Service and its initiatives. Social media is aligned with the 2020-2022 Strategic Priorities and has helped increase awareness and strengthened engagement with residents to ensure a safe and secure community.



01  **Crime Prevention, Community Safety & Law Enforcement**

Social media alerts the public to safety risks in our community. It highlights enforcement and awareness initiatives throughout the year, such as Operation Impact focusing on road safety, and Crime Prevention Month.

02  **Community Engagement & Collaboration**

The Barrie Police Service uses social media to share information around engagement opportunities, and community events and initiatives that our members take part in. Social media is an effective tool to mobilize the public in high-profile, non-criminal occurrences such as missing persons investigations.

03  **Organization Excellence & Sustainability**

As a Service which prides itself on being a leader in policing, social media is used to share information with the public on initiatives and programs available to the community and our members. Examples include the Body-Worn Camera Pilot Project and enhanced online reporting.

SOCIAL MEDIA HIGHLIGHTS

 **18,075**
Total Followers

 **11,900**
Total Followers

 **54,971**
Total Followers

 **14,000**
Views



Learn more in the interactive 2020 Annual Report at BPSAnnualReport.ca

BarriePolice.ca

A centralized online space to connect, learn and share with the Barrie Police Service. Residents can stay informed, and access online resources and reporting tools including:

- Damage/Mischief to Property
- Damage/Mischief to Vehicle
- Key Holder Registry
- Lost Property
- Report a Bully
- Record Checks
- Theft from Vehicle
- Theft of Gas
- Theft Under \$5,000
- Traffic Complaint
- Vulnerable Person Registry

In the year 2020 there were **143,809 website visits** with the most popular pages being:

- 1 Join Our Team (Job Postings)
- 2 Media Releases
- 3 Police Constable Requirements
- 4 Records & Information Management Services
- 5 Special Constable/Court Security Requirements

Corporate Communications

Community Engagement



Members of the Barrie Police Service volunteered in-person at community events prior to pandemic restrictions and continue to seek innovative ways to participate virtually.

- Barrie Food Bank Donations
- Barrie PRIDE
- Black History Month Luncheon at the Sandbox
- Canadian Blood Services
- C.A.C.P.* COVID-19 Symposium
- Coldest Night of the Year
- Flag Raising Ceremonies
- Hospice Simcoe Gala
- Law Enforcement Torch Run
- Leadership Team Diversity Training
- Mask & Mitten Tree
- Movember
- O.P.P.** Accolade Awards
- Polar Plunge for Special Olympics
- Police & Peace Officers' National Memorial Day
- Rock 95/Kool FM Toy Drive
- Roundtable***
- Run to Remember
- Run for Nova Scotia
- Seniors Secret Santa
- Women in Business Awards



“ **Barrie Police was one of the first Partner for Life organizations in Barrie and remains one of the most dedicated, consistently filling our beds when we need it most, around long weekends when the need can be greater. We couldn't be more proud to partner with them in saving lives!** ”

-Elaine St. Pierre *Territory Manager, Donor Relations & Collections ON Canadian Blood Services*

Barrie Police Service is a Canadian Blood Services pledge partner since 2011. Service members participated in multiple blood drives throughout 2020 and despite postponement of some clinics due to pandemic restrictions, members were able to donate a total of 88 units.



Throughout the year, local companies also donated items ranging from personal protective equipment, including sanitizer and masks, to breakfast or lunches that the Service delivered to displaced and vulnerable members of the community.

*Canadian Association of Chiefs of Police **Ontario Provincial Police *** Provincial Strategy Design Victim Supports and Anti-Human Trafficking Enforcement at Queen's Park

Human Resources

Personnel & Recruiting

The Human Resources Unit is responsible for recruitment of both sworn and civilian personnel. The Barrie Police Service continues to be a top choice for those seeking to enter a career in policing. Our Recruiting Team receives hundreds of applications every year for positions within the Service and strives to uphold fair and equitable recruiting practices to ensure our membership reflects our values and our community. In 2020 we welcomed new members in both sworn and civilian roles to bring our Service up to the allocated complement. With COVID-19 limiting travel and face-to-face meetings, Recruiters worked to ensure effective screening and review of candidates despite new challenges.



SWORN MEMBERS

LEADERSHIP TEAM	7
STAFF SERGEANTS	12
SERGEANTS	34
CONSTABLES	192
TOTAL SWORN MEMBERS	245

CIVILIAN MEMBERS

LEADERSHIP TEAM	5
SPECIAL CONSTABLES	25
CIVILIANS	88
TOTAL CIVILIAN MEMBERS	118

Human Resources

Personnel & Recruiting

Constable Selection System

2020 saw the implementation of the new Constable Selection System, as created by the Ontario Association of Chiefs of Police and adopted by police services across Ontario including the Barrie Police Service. This new system is designed to reduce various barriers in becoming a police officer. It provides the Service an opportunity to hire from a more diverse candidate pool. The Barrie Police Service strives to identify the most competitive and best suited individuals to become sworn members who will better reflect the makeup of our community and its unique identity.



Human Resources

Training & Professional Development

Training and professional development opportunities support Barrie Police Service member adaptability for critical thinking and problem solving to align with the needs of the community and changing legislation. Member and community safety is a training priority. With the onset of COVID-19, all members completed the online Canadian Police Knowledge Network (C.P.K.N.) Infection Control and Pandemic Preparedness and Personal Protection Strategy for Infection Prevention and Control courses. The Service adheres to Public Health regulations where in-person training is mandated, and continues to expand online professional development opportunities.



The Service hosted Ontario Police College courses throughout the year including:

- Search Warrant Course
- Criminal Investigative Training Course
- Standard Field Sobriety Testing
- Major Case Management Course



TRAINING HOURS

15,400

Service-Wide Hours

1,100

Special Constable Hours

100

Auxiliary Officer Hours

PROFESSIONAL DEVELOPMENT HIGHLIGHTS

CAMBRIDGE UNIVERSITY - EVIDENCE BASED POLICING

CANADIAN POLICE COLLEGE SPECIALIZED TRAINING

CANADIAN POLICE KNOWLEDGE NETWORK ONLINE TRAINING

INTERCULTURAL DEVELOPMENT INVENTORY QUALIFIED ADMINISTRATORS

ONTARIO POLICE COLLEGE SPECIALIZED TRAINING

MANDATORY & SPECIALIZED INTERNAL TRAINING

UNIVERSITY OF TORONTO - ROTMAN SCHOOL OF MANAGEMENT POLICE LEADERSHIP PROGRAM

Operational Services

Highlights



	2018	2019	2020
CALLS FOR SERVICE*	64,988	74,112	66,280**
911 CALLS RECEIVED	25,014	30,425	31,876
911 MISDIALS	9,325	14,495	15,693
BUSIEST MONTH OF THE YEAR	May	July	July
BUSIEST DAY OF THE WEEK	Friday	Friday	Friday

*Computer Aided Dispatch (C.A.D.) Created Events **Calls decreased due to the COVID-19 pandemic restrictions

FIVE MOST FREQUENT C.A.D. OCCURRENCES

#1

911 Call or Hang Up

#2

Traffic Enforcement

#3

Police Assistance*

#4

Motor Vehicle Collision

#5

Traffic Related Complaint

*includes a range of calls from checks on well-being to assisting other Police Services

PAID DUTY EVENTS

Organizations or members of the community may request a paid duty officer through the Barrie Police Service. These officers are off-duty and hired to provide a police presence for a range of functions. Costs of officers and vehicles are recovered by the Service from the organization who requested the paid duty. Learn more at: barriepolice.ca/services/paid-duty-request/

Total Paid Duty Events **380**

Officer Hours **3,115**

Operational Services

Call Types

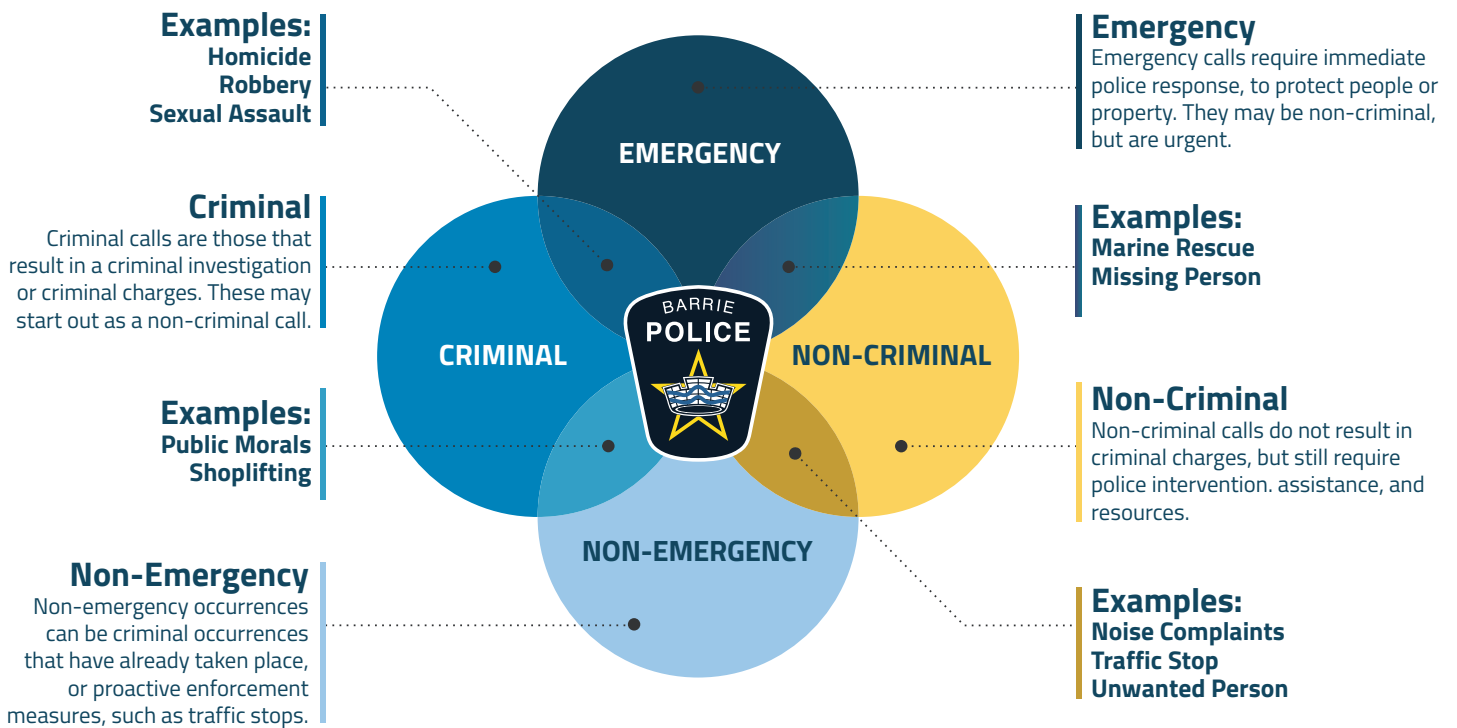
Calls for Service include Emergency and Non-Emergency calls, either of which could result in criminal charges if warranted.

Emergency calls

Calls that require immediate police response to protect people and/or property. They may be non-criminal but are urgent.

Non-Emergency calls

These are calls that may be criminal and have already taken place or are proactive enforcement measures such as traffic stops.



Operational Services

Community Outreach And Support Team

2020 is the second full year of operation for the Community Outreach And Support Team (C.O.A.S.T.). Working collaboratively with several community partners the program provides proactive and reactive face-to-face crisis intervention and mental health support. This Unit is instrumental in helping to ensure members of the community have appropriate and timely supports in place for mental health and wellness.

C.O.A.S.T. responds to multiple calls for service including, but not limited to:

- ❑ Crisis calls
- ❑ Concerns of safety & well-being
- ❑ Emotional disturbances
- ❑ Follow-up safety & well-being checks

Although COVID-19 restrictions impacted several areas and services in our community, C.O.A.S.T. continued to operate without service interruptions to face-to-face services. The Unit strengthened its mandate and completed additional advancements including:

- ❑ Enhanced reporting tools & analytics
- ❑ Expanded community partnerships
- ❑ Implementation of the Royal Victoria Regional Health Centre Transfer of Care Protocol



“ Throughout the pandemic, C.O.A.S.T. continued doing in-person wellness checks. We also increased to two C.O.A.S.T. officers during this time, which has been beneficial. While we’ve unfortunately seen an increase in mental health concerns, including people with no history of mental health concerns, our C.O.A.S.T. program has enhanced our referral system and transition process between front line officers and C.O.A.S.T. to ensure effective follow ups and to best serve those that are vulnerable in our community.”

– Constable Carolyn Brown



Community Support & Response

The Barrie Police Service continues to build on collaborative partnerships with the City of Barrie and community partners. Impacts of the COVID-19 pandemic restrictions were especially evident among members of the vulnerable population. The Service continued to operate the Crisis Outreach And Support Team Unit at full capacity despite restrictions and provided additional support through this difficult time.

In support of the community, the Barrie Police Service also coordinated with the Busby Centre, the City of Barrie Bylaw, and other social agencies to ensure a peaceful and uneventful removal of persons from the area of Milligan’s Pond, as per local by-laws. The Barrie Police Service ensured residents of Milligan’s Pond were aware of services and support available for to them in regard to housing and overall health and well-being.



Operational Services

Alternate Response Unit



BARRIE POLICE SERVICE



The Alternate Response Unit investigates non-emergency calls for service that are derived from calls into the station or reported online. Comprised of officers stationed at the Barrie Police Service Headquarters, the Unit helps assure frontline deployment is maximized for emergency calls for service. Several successful investigations were completed in 2020, including the discovery of a theft ring which targeted local pharmacies.

Operational Support

Communications



The Communications Unit is a vital part of the Barrie Police Service and is preparing for the legislatively mandated transition from traditional 9-1-1 voice services to Next Generation 9-1-1, which will include Voice over Internet Protocol (VoIP) and text messaging capabilities. The transition will ensure the Service is current with its technologies to ensure a safe and secure community.

PHONE CALLS PROCESSED BY COMMUNICATIONS

	2018	2019	2020
PHONE CALLS PROCESSED*	98,988	121,881	138,393

**Calls processed include internal, emergency and non-emergency calls. These do not include online communication channels*

Operational Support

Court Services

Our Court Services Unit is responsible for the security and control of prisoners from all areas of the County of Simcoe who must appear at the Barrie Courthouse. There were several changes in Court Services due to COVID-19 restrictions including:

Video Court Appearances/Remote Testimony

Due to Covid-19 several modifications were made to ensure the health and safety of our members of the Court Services Unit and the prisoners themselves. The use of video was introduced to address bail hearing and remands, which has improved time management and significantly decreased the number of prisoners lodged and transported to the Courthouse.

Case Management

While the creation of this Unit has been in the approval stage for a number of years, a pilot project was initiated in November 2020. This initiative is to ensure the robust completion of Crown Briefs for assistance with timeliness and the successful prosecution of Barrie Police Service cases.



Operational Support

Tactical Support Unit

The Unit is comprised of highly trained and skilled officers who tactically manage and resolve high-risk events, with the safety of all involved as a top priority. Occurrences can range from a weapon related call or bomb threat, high-risk prisoner escorts, robberies and in progress break and enters.

	2019	2020
BOMB THREAT	1	1
BREAK & ENTER	7	2
PRESENTATIONS*	11	10
ROBBERY	20	9
WEAPONS	39	20
TOTAL	78	42

**Presentations include supporting school staff with debriefing & supporting lock-down drills*

TACTICAL RESOURCES

- Breaching Equipment
- Explosive Disposal Robot
- Logistics Truck
- Long Range Acoustical Device
- Reconnaissance Robots
- Remote Piloted Aircraft System
- Rescue Vehicle



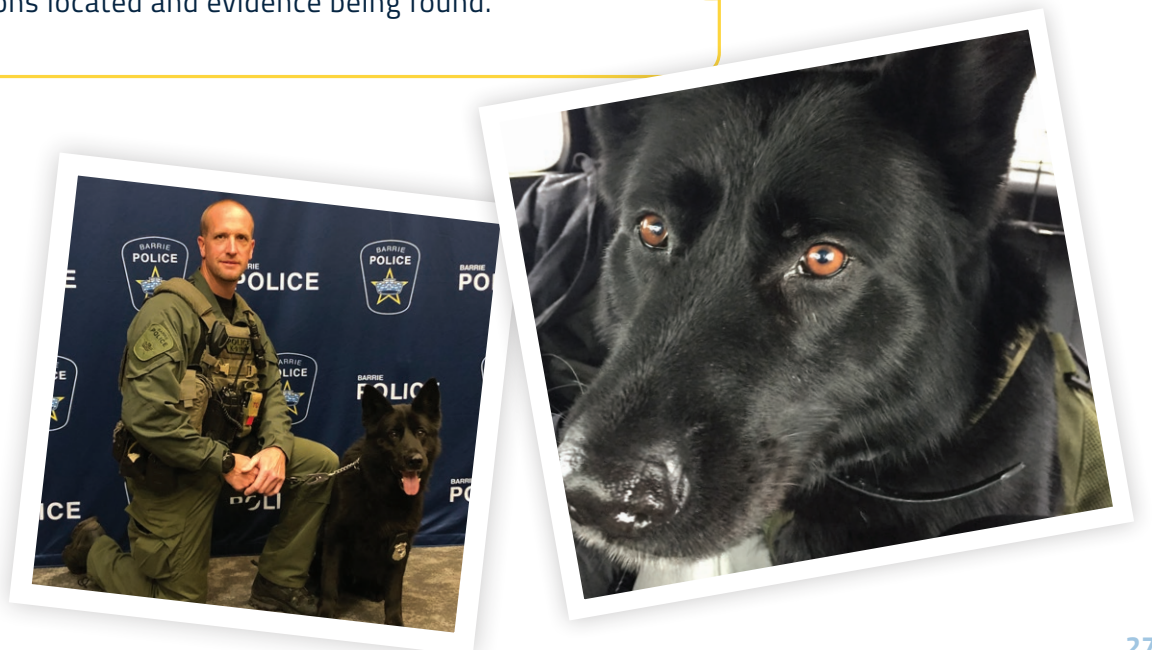
Operational Support

K9

	2019	2020
ALARM	1	3
ASSAULTS	9	10
BREAK & ENTERS	16	22
<i>CONTROLLED DRUGS AND SUBSTANCES ACT</i>	9	11
MISSING PERSONS	7	10
ROBBERIES	40	14
STOLEN VEHICLES	7	10
TRACKING CRIMINAL OCCURRENCE	89	66
TRACKING NON-CRIMINAL OCCURRENCE	14	14
WEAPONS	8	9
WARRANTS	15	21
TOTAL CALLS	191	152

K9 Retirement

2020 marked the retirement of Barrie Police Service K9 Thor, who has been with the Barrie Police Service since 2011. Thor and his partner Constable John Lamont have conducted hundreds of tracks that resulted in countless criminal apprehensions, missing persons located and evidence being found.



Operational Support

Community Services Unit

Responsible for Crime Prevention, School Resource Officers, and the Safety Patroller Program, the Community Services Unit has worked hard throughout the year to help ensure a safe and secure community.

This Unit is able to deliver in-person and online presentations, focusing on areas including:

- ▢ Collaborative partnerships
- ▢ Fraud prevention
- ▢ Human trafficking
- ▢ Residential & commercial security
- ▢ Technology based crimes
- ▢ Traffic safety
- ▢ Vulnerable populations

Visit the Barrie Police Service YouTube Channel to explore some of these topics further as presented during the Virtual Crime Prevention Week:

[youtube.com/c/BarriePoliceService](https://www.youtube.com/c/BarriePoliceService)



Project Angry Bird

The Community Services Unit investigated damage inflicted to several schools over the summer and fall. The investigation resulted in six arrests and five charges. The Community Services Unit also solved a \$15,000 vandalism incident that occurred at a local high school in October.

Operational Support

Schools Support

SCHOOLS SUPPORT OFFICERS

Police Constables **5**

Special Constables **4**

Inside Out - New Youth Program

In June of 2020, the Barrie Police Service launched the research and development of a new evidence-based, youth-centered prevention program known as Inside Out. This is a multi-year prevention program that seeks to build relationships between officers and youth while adapting to different learning styles. It is anticipated Inside Out will be introduced to elementary schools in the fall of 2021. The importance of specialized training in trauma-informed approaches, equity, diversity and inclusion, for Service members delivering the program, was emphasized in the development of Inside Out.



Schools Support conducted online presentations with youth groups and elementary school classes on a variety of safety related topics. The Unit maintains dialogue and engagement with youth in the community and has many innovative virtual activities planned for 2021.

Top 5 types of services Barrie Police Service offers to schools:

- | | | | | |
|----------|---------------|----------|---------------|--------------------|
| 1 | 2 | 3 | 4 | 5 |
| Meetings | School Visits | V.I.P.* | Presentations | Patroller Training |

**V.I.P. - Values, Influences & Peers Programs - Presentation statistics span the period of January 2020 to March 2020*

52

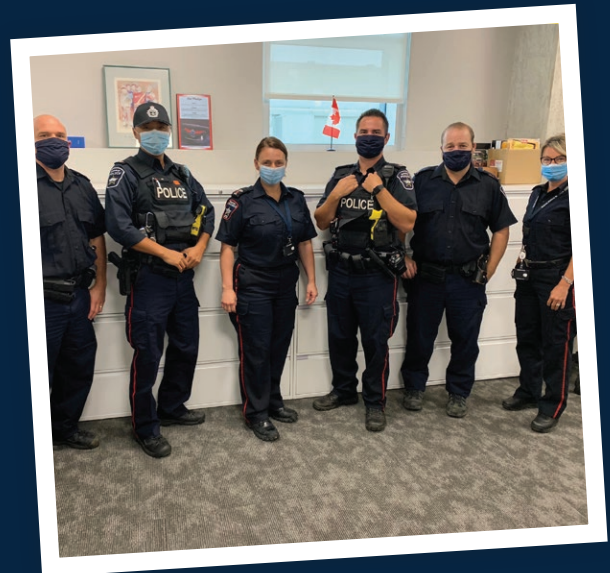
Schools Covered by Barrie Police Service

41

School Presentations

138

Values, Influences & Peers Programs



Operational Support

Collaborate Barrie

A community partnership representing key sectors in the human services system of Barrie that have come together with a common passion and goal of responding collaboratively to the needs of those in high-risk or crisis situations.

Community Partners who Participate

18

Primary
Organizations

24

Secondary/
Tertiary Groups

33

Acutely Elevated Risk cases brought forward to the Situation Table



Learn more about Collaborate Barrie at barriepolice.ca/community/collaborate-barrie/

TOP 5 OVERALL RISK FACTORS

1. MENTAL HEALTH
2. CRIMINAL INVOLVEMENT
3. PHYSICAL HEALTH
4. BASIC NEEDS
5. ANTISOCIAL/NEGATIVE BEHAVIOUR



Learn more in the
Interactive 2020
Annual Report at
BPSAnnualReport.ca



Operational Support

Specialized Operations



TRAFFIC

Our Traffic Unit applies evidence-based enforcement and proactive measures to enhance traffic safety throughout the community. The Municipal and Provincial Stay at Home Order reduced the volume of vehicles on roadways throughout the year, and 783 motor vehicle accident reports were recorded by Accident Support Services International Limited. This represents a 27% decline when compared to the year 2019. Non-fatal injuries totaled 234, a 29% decrease from 2019, while tragically there were also 10 fatal collisions.

Alongside standard traffic safety initiatives, the Barrie Police Service implemented several education and research-based traffic measures including quarterly Traffic Unit enforcement, R.I.D.E. Programs, road safety awareness, education campaigns and exploring new technology that can enhance traffic safety.

Hosted Standardized Field Sobriety Course

The Barrie Police Service hosted a Standardized Field Sobriety Course at the new Barrie Simcoe Emergency Campus and successfully trained 12 members.

Drug Recognition Evaluations

The Barrie Police Service had a 67% increase in Drug Recognition Evaluations. 55 were completed in 2020, compared to 33 in 2019.



MARINE

The Marine Unit oversees the safety of Kempenfelt Bay and assists our marine partners on Lake Simcoe including: the Coast Guard, Ontario Provincial Police, Durham and York Regional Police Services, and South Simcoe Police Service. Although marinas were closed for the early portion of 2020 the Unit remained vigilant and responded to all calls for service in our jurisdiction, completed vessel checks, and issued warnings for moving and equipment violations.

REMOTE PILOTED AIRCRAFT SYSTEM

The Barrie Police Service has five pilots and hosted the first Barrie Police Ground School to train additional Remote Piloted Aircraft System pilots. In 2020, 13 training flights and 14 operational flights were conducted.



Investigative Services

Highlights



FIVE MOST FREQUENT INVESTIGATIVE SCENES ATTENDED

#1

Death Investigations

#2

Assault

#3

Robbery

#4

Fraud

#5

Missing People

FORENSIC IDENTIFICATION

	2019	2020
ASSIST OTHER SERVICES	29	6
CRIME SCENES ATTENDED	315	230
DNA AUTHORIZATIONS/ WARRANTS/CONSENTS	102	40
FAIL TO APPEAR IDENTIFICATION	229	254
FINGERPRINT/PHOTOGRAPH DESTRUCTIONS	36	20
INVESTIGATIONS AT CENTRE OF FORENSIC SCIENCES	5	17
PERSONS FINGERPRINTED/ PHOTOGRAPHED	1,366	2,629
PHOTO LINEUPS	53	53

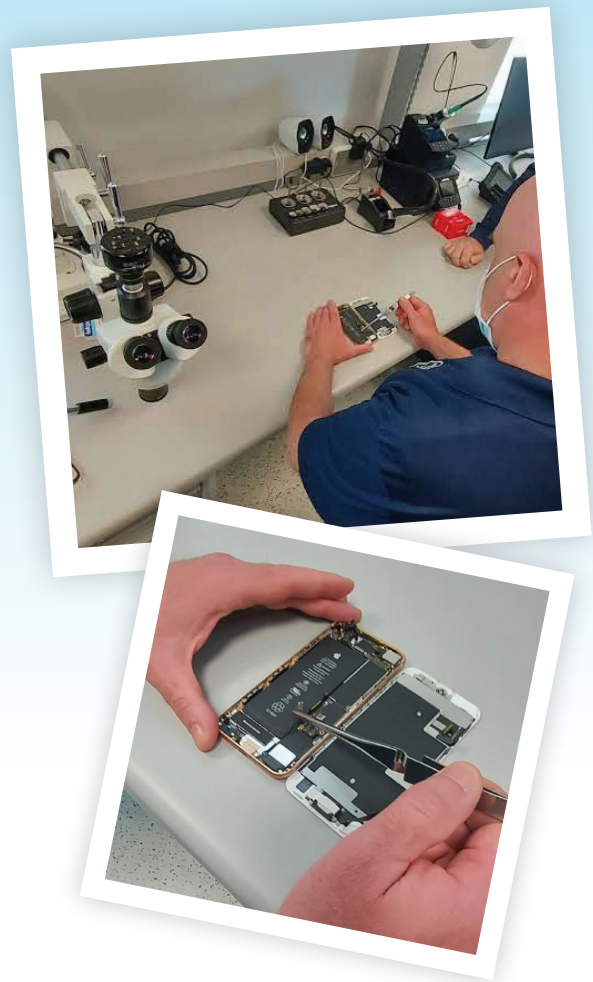
INVESTIGATIVE SERVICES HIGHLIGHTS

	2019	2020
CONTROLLED DRUGS & SUBSTANCES ACT CHARGES LAID	83	173
CRIMINAL CODE CHARGES LAID	1,720	1,561
ESTIMATED STREET VALUE OF DRUGS SEIZED	\$1,401,100	\$1,500,000



TECHNOLOGICAL CRIMES

The Technological Crimes Unit obtains evidence from a large variety of digital devices that are used to commit crimes. This includes but is not limited to, cellular phones, tablets and computers.



	2019	2020
AUDIO & VIDEO RETRIEVALS	60	50
C.C.T.V. DOWNTOWN VIDEO REQUEST*	47	39
C.C.T.V. BUSINESS VIDEO SEIZED*	238	260
CUSTODY & BOOKING VIDEO RETRIEVAL	266	232
ELECTRONIC DEVICES SEIZED	138	122
POLICE ASSIST	5	6
RESIDENTIAL VIDEO SEIZED	58	30
VETTING/REDACTING OF VIDEO & AUDIO	15	19
VIDEO ANALYZING, IMAGE CLARITY	163	190
911 CALLS RETRIEVED FOR INVESTIGATION	328	410

*C.C.T.V. - Closed-circuit television

Investigative Services

Street Crime & Drug Enforcement

PROJECT GLAZE

In July 2020 officers from the Drug Enforcement Unit commenced a four-and-a-half-month investigation into trafficking cocaine in the City of Barrie. *Controlled Drugs and Substances Act* search warrants were executed at four residences in Barrie and another in Innisfil. The Tactical Support Unit and K9 Unit were required to execute all high-risk warrant services and two high-risk vehicle stops which resulted in:

Cocaine Seized	Approx. 4.5kg
Money Seized	\$502,935
People Charged	4
Vehicles Seized	3



This was the biggest drug investigation in the history of the Barrie Police Service.

PROJECT MOON

This was the investigation of a Toronto street gang that was attempting to establish itself in Barrie. It attempted to use a downtown Barrie licensed establishment as a base. On April 24, 2020 The Tactical Support Unit executed three different high risk search warrants across the City of Barrie. All searches were completed without incident including the arrest of a male who was wanted for a string of break and enters.

People Charged	38
Arrests Made	11
Closed Licensed Establishment	1



Investigative Services

Victim Supports



The Barrie Police Service provides a range of supportive victim services and programs. Working collaboratively with subject matter experts and community partners, the Service continues to expand victim reporting methods and increase community awareness of victims and vulnerable groups. Partners include, but are not limited to Athena's Sexual Assault Counselling and Advocacy Centre, Barrie Native Friendship Centre, Gilbert Centre and Women and Children's Shelter of Barrie.

SPEAK OUT APP – Canadian Framework for Collaborative Police Response on Sexual Violence

Following the national launch of the Canadian Framework for Collaborative Police Response on Sexual Violence in December 2019, Barrie Police Service helped introduce Speak Out. Speak Out is a new online service that allows those who have experienced sexual assault or sexual violence to report it anonymously.

Described as a “Crime Stoppers” type tool for sexual violence, Speak Out allows advocates and the Barrie Police Service to gain a better understanding of the types of occurrences, the locations, and the circumstances that are happening in our city related to sexual violence, which is known to be under reported.

While filing a report through Speak Out is not the same as filing an official police report, the information might assist investigators in ongoing, or future sexual assault investigations, leading to a better chance of charges and convictions. The information gathered through these reports can help to strengthen our response to the community and shift the narrative around sexual violence.

Users are not required to give their names and can always choose to report the occurrence to police later if they feel comfortable doing so.

This program helps build on the national response and framework which continues to serve as a foundational guide for municipal, regional, provincial, and national police organizations to build upon in their own policies, inclusive of sexual violence reviews.

Any information you provide is helpful and every word you share counts.

For more information, or to fill out a report, please visit: [Speak-Out.ca](https://speak-out.ca)



Investigative Services

Human Trafficking

61

Investigations

81

Criminal Code Charges Laid

NOTABLE INFORMATION

- ▮ An investigation led by the dedicated Barrie Police Service Human Trafficking Unit, resulted in the accused pleading guilty to multiple human trafficking-related charges.
- ▮ All Sworn members completed Human Trafficking awareness training through the Canadian Police Knowledge Network.

Records & Information Management Services

Highlights

The Barrie Police Service is committed to ensuring the needs of residents are addressed in a timely and efficient manner. The Records and Information Management Services Unit enhanced its online services and continued to provide the community with records checks throughout the pandemic. The Service is continually working to further expand digital services to assist the public.



RECORDS SUMMARY

	2018	2019	2020
CANADIAN POLICE INFORMATION CENTRE ENTRIES	10,020	12,439	11,891
COPLOGIC REPORTS	1,202	1,420	2,241
FINGERPRINT/PHOTOGRAPH DESTRUCTION REQUESTS	74	77	27
FREEDOM OF INFORMATION REQUESTS	452	426	255
MOTOR VEHICLE COLLISIONS	4,187	4,097	2,876
POLICE CRIMINAL RECORD CHECKS	12,018	11,748	7,138
OCCURRENCES	68,207	76,117	70,025
RECORD SUSPENSION APPLICATIONS	120	103	76
VULNERABLE PERSONS REGISTERED	100	102	128

Records & Information Management Services

Online Reporting



2,241

Online reports submitted

Approx. 58% increase from 2019

MAIN OCCURRENCES REPORTED THROUGH COPLOGIC IN 2020

#1

Theft

#2

Property Related

#3

Mischief

EXPANDING ONLINE SERVICES: Electronic Intake (E-Intake) Pilot Project

Although the pilot began in November 2019 it was ongoing through 2020. Working closely with the Ministry of the Attorney General (M.A.G.) and Ontario Police Technology Information Co-operative to ensure success of the project and improve system efficiencies, E-Intake is now being rolled out to other police services across the province. This is improving operational efficiency by saving officers hours of waiting to have documents signed at the courthouse and reducing processing costs. E-Intake is completely electronic and is an integral part of the M.A.G. modernization strategy.

ELECTRONIC RECORD CHECKS

2020 introduced the ability to send record checks electronically and has reduced:

- ▮ Costs
- ▮ Ecological footprint
- ▮ Wait times for record checks

Executive Services

Highlights

2020 HIGHLIGHTS

DRUG SUBMISSIONS	1,306
FIREARM SUBMISSIONS	116
INVESTIGATIVE PROPERTY (DNA, swabs, etc.)	103
KNIFE SEIZURES	171
PROPERTY SUBMISSIONS	8,822
SECURITIES (Currency, identification, suspected counterfeit currency)	240
VEHICLE IMPOUNDS	466

FLEET SERVICES

BICYCLES	16
BOATS & TRAILERS	2
FRONT-LINE VEHICLES	50
MOTORCYCLES	1
REMOTE PILOTED AIRCRAFT SYSTEM	1
TRAILERS	7
UTILITY VEHICLE	1
VEHICLES IN THE FLEET	106



The Barrie Police Service introduced several hybrid SUV's to the front-line fleet, which operate on electric and engine power. Preliminary data shows the hybrid SUV's have lowered idling time and reduce stress on the engine and fuel costs. The Service will continue to monitor these vehicles for cost saving measures, conduct a fleet audit to look for efficiencies in operations, vehicle use, processes, and controls.



Average kilometers annually traveled per front-line vehicle: **45,000**

Executive Services

Evidence-Based Working Group

The Barrie Police Service continues to transition to an evidence-based decision making model that encourages proactive policing practices. Members from all areas of the Service are engaged in various research projects that explore potential solutions to repetitive crimes and community concerns. These are further evaluated for effectiveness through collaborative partnerships with local community partners and post-secondary institutions across the Province. While some projects were placed on hold due to COVID-19 pandemic restrictions, programs were still tested through an evidence-based lens including, but not limited to:

- ▣ Collaborative Crisis Response
- ▣ Hot Spot Policing
- ▣ Intimate Partner Violence
- ▣ Youth Crime Prevention Programming

The Barrie Police Service presented preliminary findings of various initiatives at the 2020 Criminology Consortium virtual conference.

Forty-six members completed Cambridge University's Online Evidence-Based Policing Course for Police Leaders. The Service has also filled an Organizational Researcher position to conduct research studies and educate members on evidence-based practices.



Body-Worn Cameras

Body-Worn Camera research began in the year 2016, and the Barrie Police Service launched our own pilot program on October 13, 2020. Cameras were issued to front-line officers and used to capture video and audio evidence during police interactions. The digital material offers additional transparency to our community and serves as visual evidence for court proceedings.



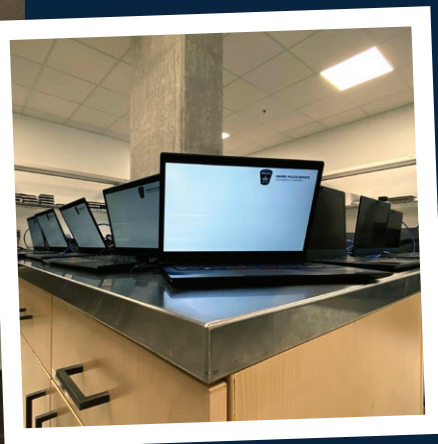
Executive Services

Digital Evidence Management System

The Digital Evidence Management System is a centralized database that manages and stores digital evidence captured from scenes by officers and bystanders using electronic devices. This is an innovative way to manage digital evidence. It breaks down data silos and streamlines data management for strengthened operational efficiencies and abilities to address community issues.

The Digital Evidence Management System Project originated as a joint pilot program between the Barrie Police Service and the Barrie Crown Attorney's Office in November 2018. Collaborative support and inputs were received from the Provincial Traffic Court and Federal Crown Attorney throughout the pilot and led to the program's successful implementation in 2020.

The Barrie Police Service is an early adopter of this unique system. The Service is a leader in the implementation of the Digital Evidence Management System and developed multiple training videos, resources, and reference material to guide and assist other Services through the Province and the Ministry of the Attorney General in implementing the system. Our members are fully trained to use the Digital Evidence Management System as a centralized source to manage digital evidence and set a precedent for other Services.



Executive Services

Equity, Diversity & Inclusion Committee

The Equity, Diversity & Inclusion (E.D.I.) Committee was formed in 2019 with the mandate to enhance inclusivity and diversity by engaging our members and community through strengthened partnerships. The committee started with seven members and has grown to 10 members in 2020.

The death of George Floyd in Minneapolis both saddened and shook the local community and Barrie Police Service. What took place was tragic and did not reflect the training Ontario Police Officers receive. In an effort to respond to this event, E.D.I. member Staff Sergeant Moorhouse participated in an organized video chat with the group 'Mothers of Black Children' and Sergeant Phillips spoke with the group 'Fathers of Black Children' to enhance relationships and encourage communication.

The E.D.I. Committee continues to encourage conversation and introduce initiatives to model the principles of professionalism, respect, integrity, diversity, and excellence to ensure a safe and secure community.

Some of the 2020 and ongoing initiatives include:

- Active participation in community events
- Expanding cross-cultural awareness & professional development opportunities & resources
- Exploring two-way communication & engagement with community partners, the public & members
- Participation in the Oath of Inclusivity for Barrie PRIDE, on behalf of the Barrie Police Service
- Strengthening & expanding collaborative partnerships including, but not limited to:
 - Barrie PRIDE
 - Ethnic Mosaic Alliance
 - Georgian College International Students Association
 - Local Immigration Partnership Council
 - Simcoe-Muskoka Black Community Committee



Learn more in the Interactive 2020 Annual Report at [BPSAnnualReport.ca](https://www.bps.ca/BPSAnnualReport.ca)



Executive Services

Systemic Review of Organizational Culture & Systems

With the increased focus on systemic issues in policing around the world, the Barrie Police Service has taken this opportunity, to proactively embark on a Systemic Review of Organizational Culture & Systems.

The review will include an assessment of organizational culture, practices, and policies. It will identify any areas of improvement regarding response, processes, and engagement both internally and with the community. Part of the review has also included input from community focus groups made up of residents who volunteered their time.

Overall, the year saw an increased focus on policing, and the role of the Barrie Police Service in the community. On June 29, 2020, the Barrie Anti-Racism Task Force, funded in part by the Barrie Police Service, was established by Barrie City Council. Throughout the summer of 2020, the Service also worked with Black Lives Matter organizers to ensure peaceful and safe demonstrations were held within the community.

As the City of Barrie continues to grow the Barrie Police Service strives to enhance the community by providing professional, accountable, and sustainable policing services.



Executive Services

Professional Standards & Risk Management

CLASSIFICATION OF PUBLIC COMPLAINTS ACCEPTED BY O.I.P.R.D.*

	2018	2019	2020
CONDUCT	29	25	31
POLICY/SERVICE	4	2	1

* O.I.P.R.D. – Office of the Independent Police Review Director

CONDUCT & POLICY/SERVICE COMPLAINT DISPOSITIONS

	2018	2019	2020
FORMAL DISCIPLINE	0	0	0
INFORMAL RESOLUTION/C.S.R.*/ LOCAL RESOLUTION/E.R.**	18	11	7
SUBSTANTIATED	4	2	3
UNSUBSTANTIATED	10	10	16
WITHDRAWN	1	4	5

* C.S.R. – Customer Service Resolution ** E.R. – Early Resolution Program

PUBLIC COMPLAINTS

	2018	2019	2020
TOTAL COMPLAINTS NOT ACCEPTED BY O.I.P.R.D.*	9	23	38
TOTAL NUMBER OF O.I.P.R.D.* COMPLAINTS	42	50	70

* O.I.P.R.D. – Office of the Independent Police Review Director

C.I.I.C.C.* REPORT

	2018	2019	2020
TOTAL OCCURRENCES	1	0	0

* C.I.I.C.C. – Collection of Identifying Information in Certain Circumstances

Barrie Police Service

Awards

The Barrie Police Service hosts an annual awards ceremony that recognizes bravery, exceptional achievements and the efforts of numerous citizens and members of the Service. The Awards Ceremony was scheduled to take place April 16, 2020. However, due to COVID-19 restrictions the event was cancelled, and members were recognized through digital channels. The following lists the 2020 recipients.

CHIEF OF POLICE AWARD

Amie Doucett
Canada Border Services Agency

Detective Constable Ashley Hogg
Ontario Provincial Police

Detective Constable Jeffrey Wright

Detective Constable Justin Ford

Detective Constable Lindsay White

Detective Constable Michelle Jansen

Detective Constable Sherri Span
Ontario Provincial Police

Detective Constable Vicki Thisdelle

Kathryn Chytuk

Mohammed Al-Shalchi
Canada Border Services Agency

Natasha Moodley
Canada Border Services Agency

Staff Sergeant Bryan Daley

Staff Sergeant Valarie Gates

Stephen McCammon
*Information and Privacy
Commissioner of Ontario*

Sunny Marriner
*Violence Against Women Advocate
Case Review Project Lead*

LIFE SAVING AWARD

Constable Kody Groh

Constable Jamie Todd

Constable James Westcott

Grant Hipgrave

K9 Serge

Katia Giraldo

Kim Quigley

Mark Turcotte

Nicola Davies

Special Constable John Peacock

Special Constable Michael Boucher

Special Constable Supervisor Teresa Hummell

Sergeant Tanya Lynch

AWARD OF MERIT

Constable Jackie Parkin

BRAVERY AWARD

Matthew Anderson

CITIZEN AWARD

Wayne Cameron

CIVILIAN 20 YEAR PIN

Kirsty Chubb

Sharon Dow

Trishawna Patterson

CIVILIAN 30 YEAR PIN

Diane Bruder

Kim Burt

FORMAL COMMENDATION

Constable Benjamin Hayes (x2)

Constable Emily Harris

Constable Jason Dorion

Constable Joshua Knight

Constable Matthew Baker

Detective Constable David Koopmans

Detective Constable Jason Storey

Detective Constable Vicki Thisdelle

Sergeant Christopher Alton

Staff Sergeant Valarie Gates

SWORN 20 YEAR MEDAL

Constable Curtis Reid

Constable Daniel Schaly

Constable James Peters

Constable James Westcott

Constable Jason Dorion

Constable John Lamont

Constable Jonathan Watt

Constable Matthew Marshall

Constable Trevor Crosby

Sergeant Jelena Rajkovic

Sergeant Michael Ross

SWORN 30 YEAR BAR

Constable Gary Turner

Constable Janet Schefter

Deputy Chief R. Wyllie Allan



Barrie Police Service

Statistical Highlights

TOTAL PROPERTY CRIME OCCURRENCES

	2018	2019	2020
ARSON	4	2	8
BREAK & ENTER	478	373	285
FRAUD	1,277	629	558
MISCHIEF	725	757	781
POSSESSION OF STOLEN PROPERTY	314	237	246
THEFT OVER \$5,000	93	62	49
THEFT UNDER \$5,000	1,088	2,302	2,158
TOTAL CLEARANCE RATE	39.4%	40.5%	35.2%

TOTAL VIOLENT CRIME OCCURRENCES

	2018	2019	2020
ALL ASSAULTS	908	828	909
ALL SEXUAL ASSAULTS	152	225	221
ATTEMPTED MURDER	5	8	1
CONSPIRE TO COMMIT MURDER	0	0	0
FORCIBLE CONFINEMENT	19	24	25
HOMICIDE	0	4*	0
ROBBERY	90	99	61
TRAFFICKING PERSONS	3	65**	2
TOTAL CLEARANCE RATE	79.9%	78.4%	80.6%

*Also includes Manslaughter **Includes results of Project Temora, a joint investigation that saw victims of labour human trafficking rescued on a single day in February 2019

YOUTH INTERACTIONS

	2018	2019	2020
CHARGES	297	268	296

TOTAL OTHER CRIMINAL CODE OFFENCES

	2018	2019	2020
BAIL VIOLATIONS	1,171	1,479	814
BRIBERY/PERJURY	0	2	0
CHILD PORNOGRAPHY	15	22	15
COUNTERFEIT MONEY	57	73	50
DISTURB THE PEACE	316	201	166
DRUGS	392	336	397
INDECENT ACTS	21	27	30
PROSTITUTION	15	10	5
OBSTRUCT PUBLIC PEACE OFFICER	96	122	87
TOTAL CLEARANCE RATE	85.8%	89.9%	88.9%

COST OF POLICING

	2018	2019	2020
POLICE SERVICES BOARD	\$97,842	\$66,692	\$66,792
SALARIES, BENEFITS, & OPERATING EXPENDITURES	\$55,433,960	\$57,754,661	\$60,175,420
CAPITAL EXPENDITURES	\$1,448,953	\$1,521,260	\$1,560,000
TOTAL EXPENDITURES	\$56,980,755	\$59,342,613	\$61,802,212
TOTAL REVENUES	(\$5,165,888)	(\$6,057,967)	(\$5,990,354)
NET EXPENDITURES	\$51,814,867	\$53,284,646	\$55,811,858

USE OF FORCE

	2018	2019	2020
CONDUCTED ENERGY WEAPON	66	50	55
FIREARM DISCHARGED	1	2*	2*
FIREARM DRAWN	41	28	37
IMPACT WEAPON (BATON)	1	2	0
K9	10	4	3
OLEO RESIN CAPSICUM SPRAY	1	0	3
PHYSICAL CONTROL	37	17	17

*Animal destruction

Community Safety & Well-Being

Overview

Barrie Police Service has been active throughout the year in the planning and creation of the City of Barrie's Community Safety & Well-Being Plan (C.S.W.B.) The creation of a C.S.W.B. Plan is a legislated mandate for the City of Barrie, in partnership with Barrie Police Service.

NEIGHBOURHOOD POLICING MODEL

2020 marks the first full year of the Barrie Police Service Neighbourhood Policing Model. This model is designed to improve relations and encourage interactions between the community and the police. Neighbourhood patrol officers are assigned to neighbourhoods for a period of 18-24 months, where they have the opportunity to build long-lasting relationships with residents and business owners even during the difficulties experienced by COVID-19 related restrictions.

2020 COMMUNITY SAFETY SURVEY

Thank you to all community members who participated in the voluntary 2020 Community Safety Survey, that was available online from October 26, 2020 to December 11, 2020. 1,667 survey responses were received, which is a 358% increase from 2019.

Data collected informs the Barrie Police Service on public perception of safety in the City of Barrie. Page 49 through 53 highlights some of these findings.

Learn more in the Interactive 2020 Annual Report at [BPSAnnualReport.ca](https://www.bps.ca/annual-report)



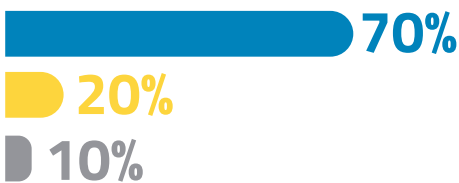
Community Safety & Well-Being

2020 Community Safety Survey Results

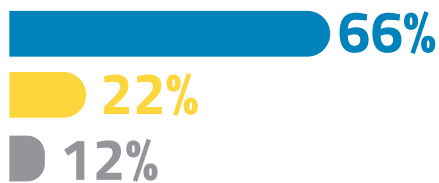


DO YOU AGREE BARRIE POLICE SERVICE MODELS ITS VALUE PRINCIPLES (P.R.I.D.E.):

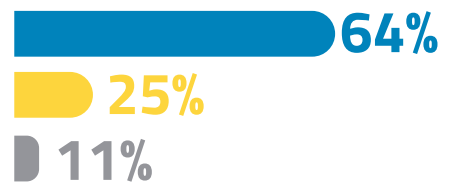
Professionalism



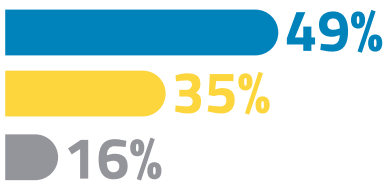
Respect



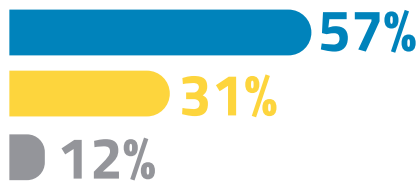
Integrity



Diversity



Excellence



I am satisfied with service provided by Barrie Police Service.



56%
SATISFIED



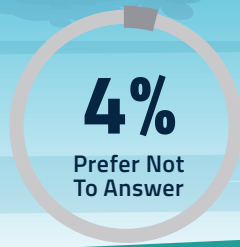
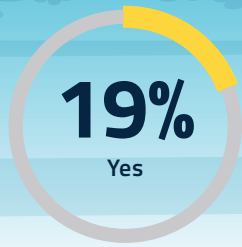
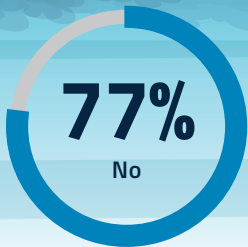
23%
NO OPINION



21%
DISSATISFIED

Community Safety & Well-Being

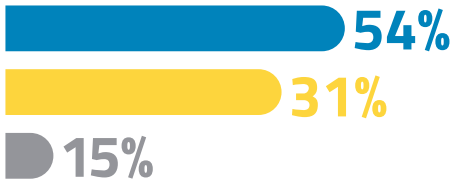
2020 Community Safety Survey Results



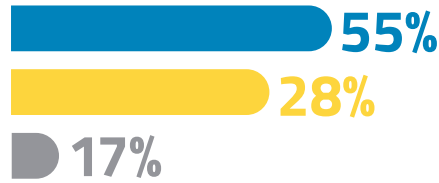
Were you a victim or witness of a crime in the year 2020?

IN THE CITY OF BARRIE, HOW WELL DO YOU FEEL BARRIE POLICE SERVICE IS DOING IN:

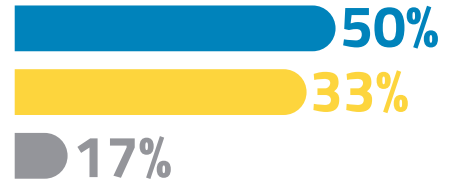
Being available when needed:



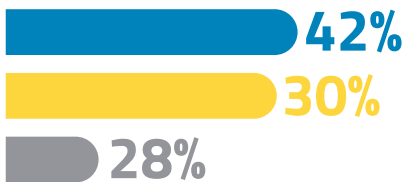
Treating people fairly:



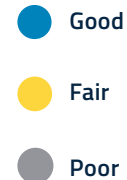
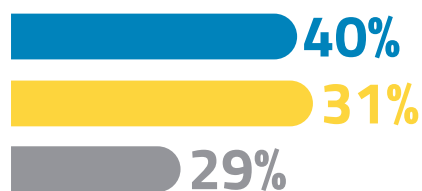
Addressing crime:

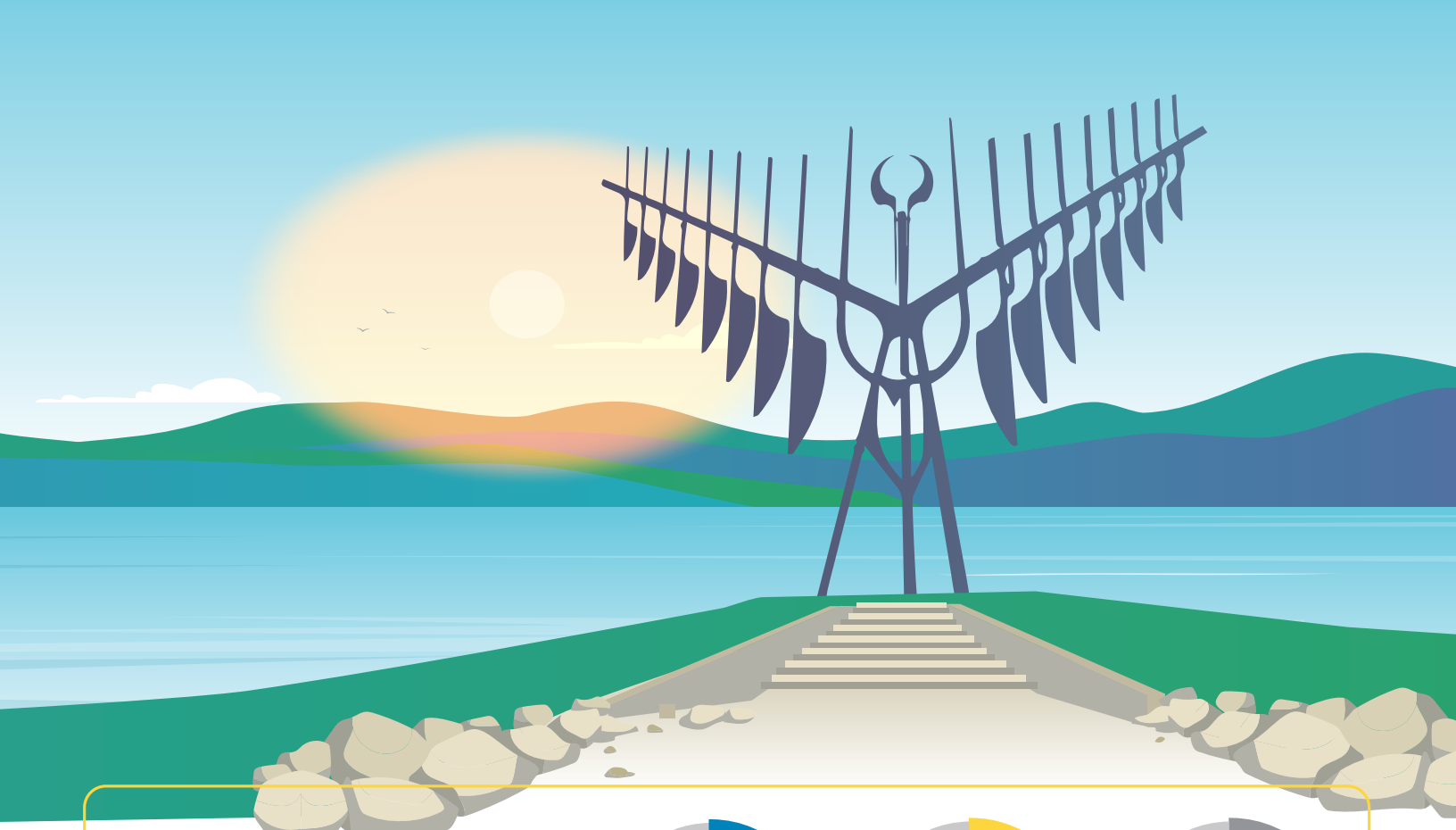


Dealing with problems that concern my neighbourhood:

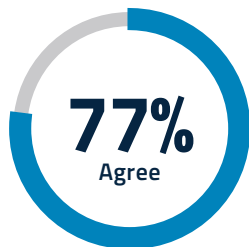


Being visible on the streets:





I am comfortable and confident approaching a Barrie Police Service Officer.



TOP FIVE SAFETY CONCERNS WITHIN THE CITY OF BARRIE

#1

Substance Abuse

#2

Disorderly Conduct/Public Intoxication/Noise Violations

#3

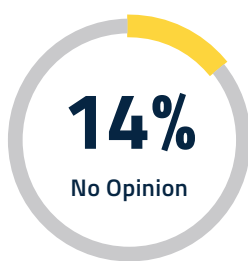
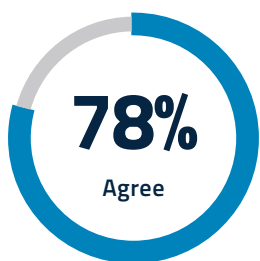
Traffic Safety/Speeding

#4

Child Abuse/Trauma

#5

Driving Under the Influence



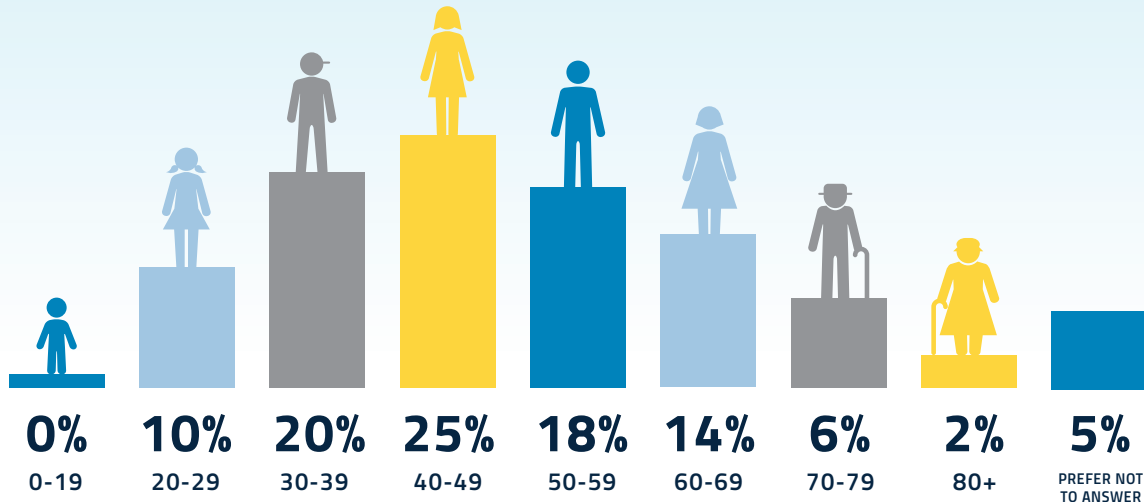
I support Barrie Police Service.

Community Safety & Well-Being

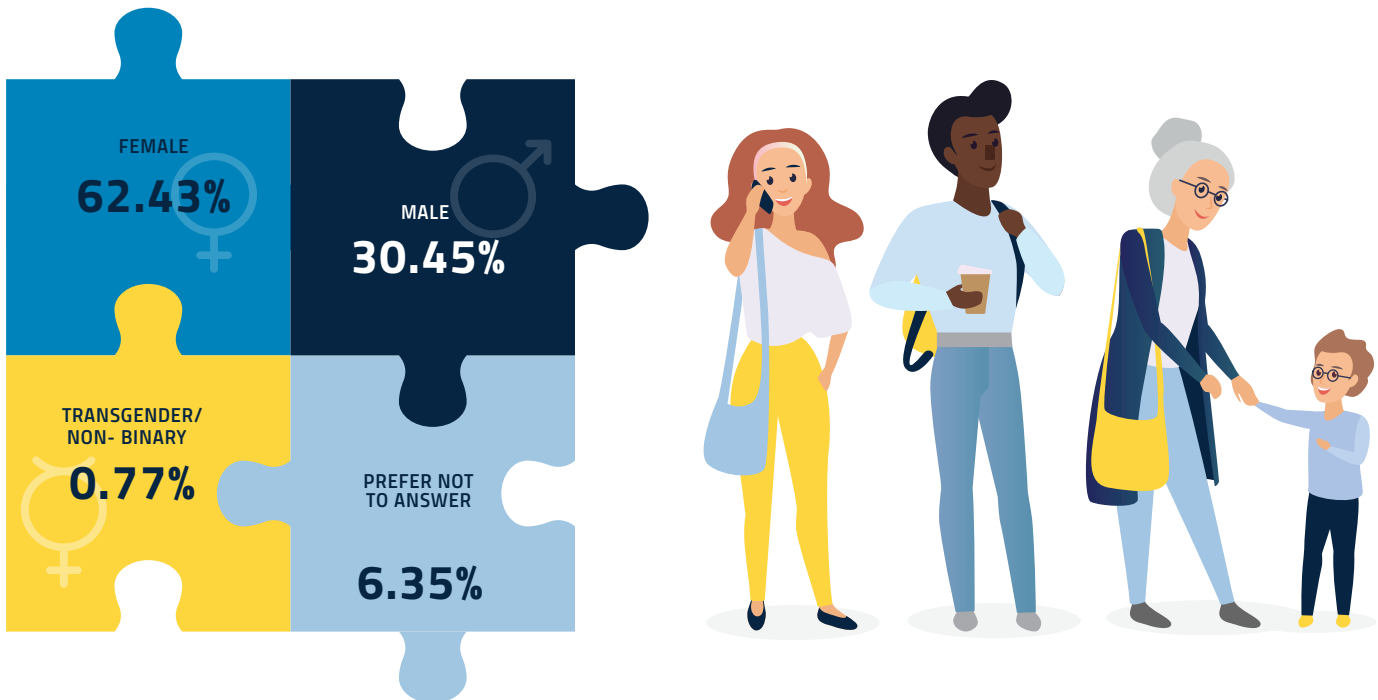
2020 Community Safety Survey Results

This pages shows the demographic breakdown of the survey respondents.

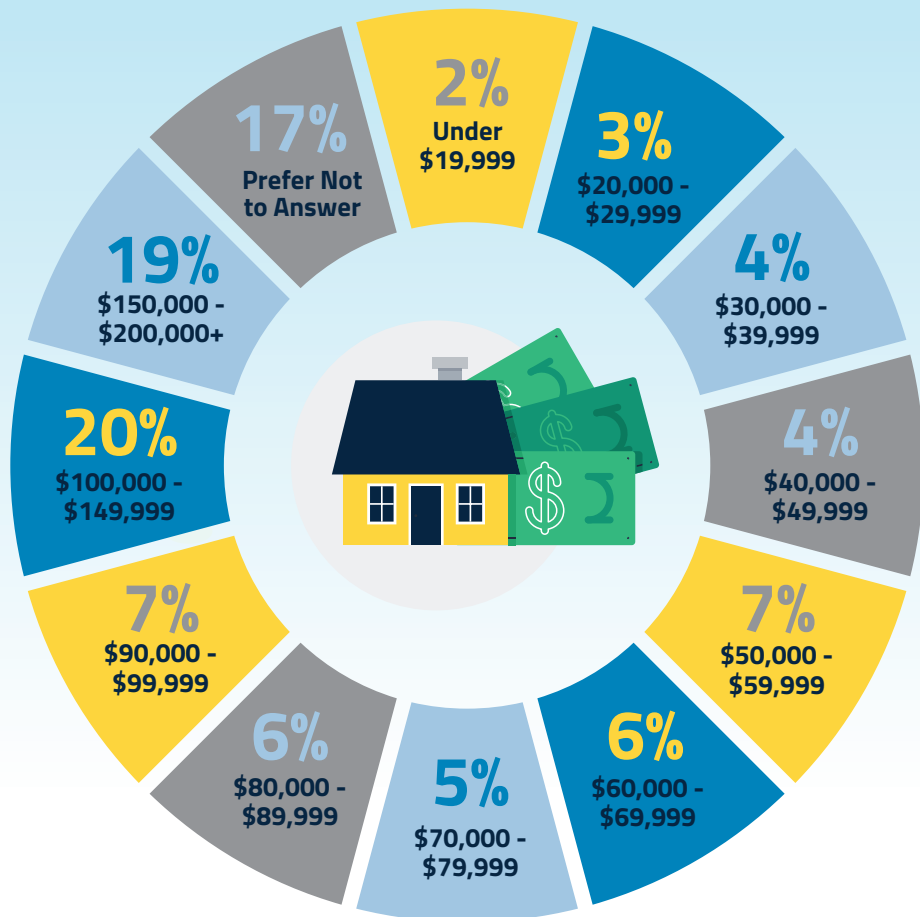
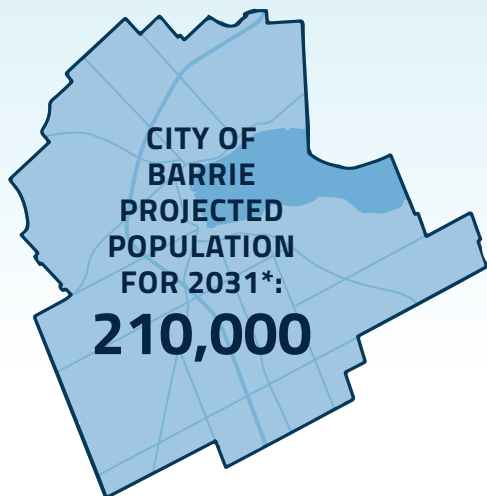
SURVEY RESPONDENT AGE:



SURVEY RESPONDENT GENDER:



What total household income group do respondents belong to (before tax)?



What group do respondents identify with?



*As projected in A Place to Grow: Growth plan for the Greater Golden Horseshoe - City of Barrie Growth Management

Looking Forward

Strategic Plan Accomplishments

STRATEGIC PRIORITY 1: Crime Prevention, Community Safety & Law Enforcement



OBJECTIVES:

Visible & Approachable Police Service	<ul style="list-style-type: none"> ✓ Neighbourhood Policing Model ✓ Safety Presentations ✓ 2020 Community Safety Survey
Safer Roads & Pathways	<ul style="list-style-type: none"> ✓ Traffic Unit Quarterly Enforcement Initiative ✓ Road safety awareness and education campaigns ✓ Research for traffic calming measure – i.e. Constable Scarecrow
Supportive Victim Services	<ul style="list-style-type: none"> ✓ Project Speak Out ✓ Expanding Online Services ✓ Increasing community data sharing tools

STRATEGIC PRIORITY 2: Community Engagement & Collaboration



OBJECTIVES:

Community partner in Proactive Policing	<ul style="list-style-type: none"> ✓ Transition to stronger means of digital dialogue and engagement with youth and the community ✓ On-going Crisis Outreach And Support Team (C.O.A.S.T.) ✓ Participation in virtual fund raisers and community awareness campaigns
Trust & Transparency with the Community	<ul style="list-style-type: none"> ✓ Expansion of Equity, Diversity & Inclusion Committee ✓ Community-Safety and Well-Being Officer position ✓ Systemic Review of Organizational Culture & Systems
Authentic Two-Way Communication with Community & Members	<ul style="list-style-type: none"> ✓ Dragons' Den Pitch Program for members ✓ Internal & external focus groups related to the Systemic Review of Organizational Culture & Systems ✓ Internal and public feedback surveys

STRATEGIC PRIORITY 3: Organization Excellence & Sustainability



OBJECTIVES:

<p>Safe & Supportive Workplace</p>	<ul style="list-style-type: none"> ✓ Proactive COVID-19 response ✓ Equipment enhancements – i.e. Raptor Shears ✓ Intercultural Development Inventory (IDI®) Assessment
<p>Progressive Professional Development</p>	<ul style="list-style-type: none"> ✓ Increased C.P.K.N. professional development ✓ In-house training adapted to online environment ✓ Mandated training requirements maintained despite COVID-19 impacts
<p>Leaders in Innovative Policing Practices</p>	<ul style="list-style-type: none"> ✓ Body-Worn Cameras & Digital Evidence Management System ✓ Evidence-based policing improvement to front-line deployment, technology, data collection and operational efficiencies ✓ Increase in Online Resources and Processes – i.e. E-Intake, online record checks



View the Strategic Plan Update in the Interactive 2020 Annual Report at BPSAnnualReport.ca

Looking Forward

2020-2022 Strategic Plan

The Barrie Police Service remains committed to enhance our community by providing professional, accountable, and sustainable policing services, as demonstrated through the Strategic Plan for the Year 2020-2022.

PRIORITY 1: CRIME PREVENTION, COMMUNITY SAFETY & LAW ENFORCEMENT



Objectives:

- ✓ Visible & Approachable Police Service
- ✓ Safer Roads & Pathways
- ✓ Supportive Victim Services

Actions:

- ▢ Increasing visibility through effective deployment
- ▢ Effective downtown strategy
- ▢ Education & research-based traffic enforcement
- ▢ Using technology designed to enhance traffic safety
- ▢ Researching & implementing online reporting for victims
- ▢ Increasing community awareness of vulnerable groups

PRIORITY 2: COMMUNITY ENGAGEMENT & COLLABORATION



Objectives:

- ✓ Community Partner in Proactive Policing
- ✓ Trust & Transparency with the Community
- ✓ Authentic Two-Way Communication with Community & Members

Actions:

- ▢ Utilizing advisory committees to enhance our service delivery
- ▢ Actively participating in community events & encouraging volunteerism
- ▢ Town hall meetings to discuss safety & well-being
- ▢ Emphasis on customer service & appropriate police response to calls for service
- ▢ Transparent & appropriate leadership
- ▢ Technology that is designed to enhance data & information sharing



PRIORITY 3: ORGANIZATION EXCELLENCE & SUSTAINABILITY

Objectives:

- ✓ Safe & Supportive Workplace
- ✓ Progressive Professional Development
- ✓ Leaders in Innovative Policing Practices

Actions:

- ✓ Enhance member wellness
- ✓ Providing a safe & supportive environment
- ✓ Adopt human resources & good practices
- ✓ Greater offerings of professional development learning opportunities
- ✓ Using technology designed to improve efficiencies & front-line deployment
- ✓ Utilization of evidence-based policing to address community issues



Learn more in the Interactive 2020 Annual Report at [BPSAnnualReport.ca](https://www.bps.ca/BPSAnnualReport.ca)

Looking Forward

committed to our community

With the City of Barrie projected to grow to a population of 210,000 people in less than 10 years, we know that our role will become that much more challenging. Working with our partners, we are endeavouring to broaden the availability and access to services within our community that can reduce the pressure on our Service and decrease the number of calls for service we receive. Our role will change, we will adapt, and we will remain *committed to our community*.



“We moved from GTA to Barrie over 20 years ago and it was the best decision we ever made. Love Barrie and we think the Barrie Police do an awesome job...”

-Community Comment



STAY CONNECTED with the Barrie Police Service:

www.barriepolice.ca





COMMENTS FROM THE COMMUNITY



I believe our police do their job well. I strongly believe they need more support both from our court system and our government. I feel they have so much to deal with that they need more resources and support.



I don't have answers, but I appreciate all those working to solve problems and help the community at large. Thank you!



I haven't lived here that long, and with the COVID-19 lock downs, I haven't had a chance to find out where everything is yet, but, I feel safe enough, and like it here.



I also want to acknowledge how difficult the job of policing must be, being held to some of the highest possible standards in society.



committed to our community ▪ *engagé dans notre communauté* *comprometido com nossa comunidade* ▪ *zaangażowany w naszą społeczność*
▪ *impegnato nella nostra comunità* ▪ *comprometidos con nuestra comunidad*
forpligtet til vores samfund ▪ *致力于我们的社区*
engagiert für unsere gemeinschaft ▪ *zaagitoomin endaayaang*
우리 공동체에 헌신 ▪ *コミュニティーへの取り組み*
cam kt vic ng ð ng ▪ *अपने समुदाय के लिए प्रतिबद्ध है*
माडे डाष्टीसारे प्रती वचनबध ▪ *انعمت جمل لملع لابل ني مزلت لم* ▪ *toplum ve muhitine bađlı*



Learn more in the Interactive 2020
Annual Report at [BPSAnnualReport.ca](https://www.bpsannualreport.ca)



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